

NEW MEXICO
CORRECTIONS DEPARTMENT
COURAGE - RESPONSIBILITY - ETHICS - DEDICATION



2011 - 2012 ANNUAL REPORT

**CREDIBLY SERVING THE
PUBLIC SAFETY OF NEW MEXICO.**

**"WE COMMIT TO THE SAFETY AND WELL-BEING OF THE PEOPLE OF
NEW MEXICO BY DOING THE RIGHT THING, ALWAYS."**

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This Publication was prepared by NMCD
Public Information Office

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VISION STATEMENT

Through innovative and principled public safety strategies, the NMCD shall set the ethical standards and correctional best practices for the statewide corrections community

MISSION STATEMENT

We Commit to the safety and well-being of the people of New Mexico by doing the right thing, always.

Courage **R**esponsibility **E**thics **D**edication - **CRE**Dibly serving the public safety of New Mexico
"We commit to the safety and well-being of the people of New Mexico by doing the right thing, always."



SECRETARY OF CORRECTIONS

Secretary's Message

As economic difficulties have continued over the course of this last year, many governmental agencies have faced the reality of reducing core services; in extreme cases, reducing the size of their agencies. The continued depressed economy also has moved the New Mexico Corrections Department (NMCD) toward a similar turning point that requires careful management of the future. Conversely, our communities' public safety expectations will not be lowered in the face of a continued economic downturn. Doing less while waiting for a recovery is simply not an option for anyone in New Mexico's public safety community. As we face these apparent contradictions over the next year, the NMCD, with absolute certainty, will manage its public safety responsibilities with continued courage, honesty, and openness. NMCD will additionally look at itself, so that the limited resources entrusted to the Department are appropriately stewarded.



The New Mexico Corrections Department (NMCD) is responsible for the care and custody of 6,500 inmates and 17,000 offenders on community supervision statewide. Our organization, on its own, is nothing more than a legal entity, created by statute to serve New Mexico's public safety. However, beyond our legal framework and work functions, the NMCD is a collection of people...a culture. Because public safety is what drives our organization, each day our men and women are asked to pursue and preserve the safety of our communities. They do this through a number of activities;

everything from checking the fence line perimeter of a prison to providing leadership and supervision for offenders residing in our facilities, our neighborhoods and our communities statewide. Acknowledging that every organization has a culture, as we manage our priorities in 2013, the Department will responsibly choose to create an accountable, professional, and resourceful culture.

Accordingly, 2013 will involve continued strategic planning to assure our management action plans and functions are couched in our core values, mission and vision. Strategic planning activities scheduled for the second quarter shall establish the groundwork for our future organizational outcome measurement. Strategic planning activities scheduled for the second quarter will lay the foundation for the department to continue to meet and exceed our goals. This foundation will also set NMCD on a path of achieving long-term success. Rather than quick fixes, our responsibility to public safety shall be served through strategic, long-term, thinking and management of our prison environments and community supervision activities. Our goal is to achieve the careful balance of social control and social support necessary for reducing criminal re-offending in our State. In 2013, the NMCD will not only pursue improved security technologies and practices, but also seek to establish a comprehensive baseline of offender programming to assure our public safety goals are set with objective, measurable outcomes. Over the course of the next year, we must trade our past pursuit of greater numbers and varieties of offender programming, for improved recidivism reduction outcomes. This is crucial if we are to make a meaningful impact upon public safety in today's strained economic environment. With recidivism reduction as an integral part of the organization's new matrix, public safety will become more efficiently delivered as real solutions are implemented for our neighborhoods.

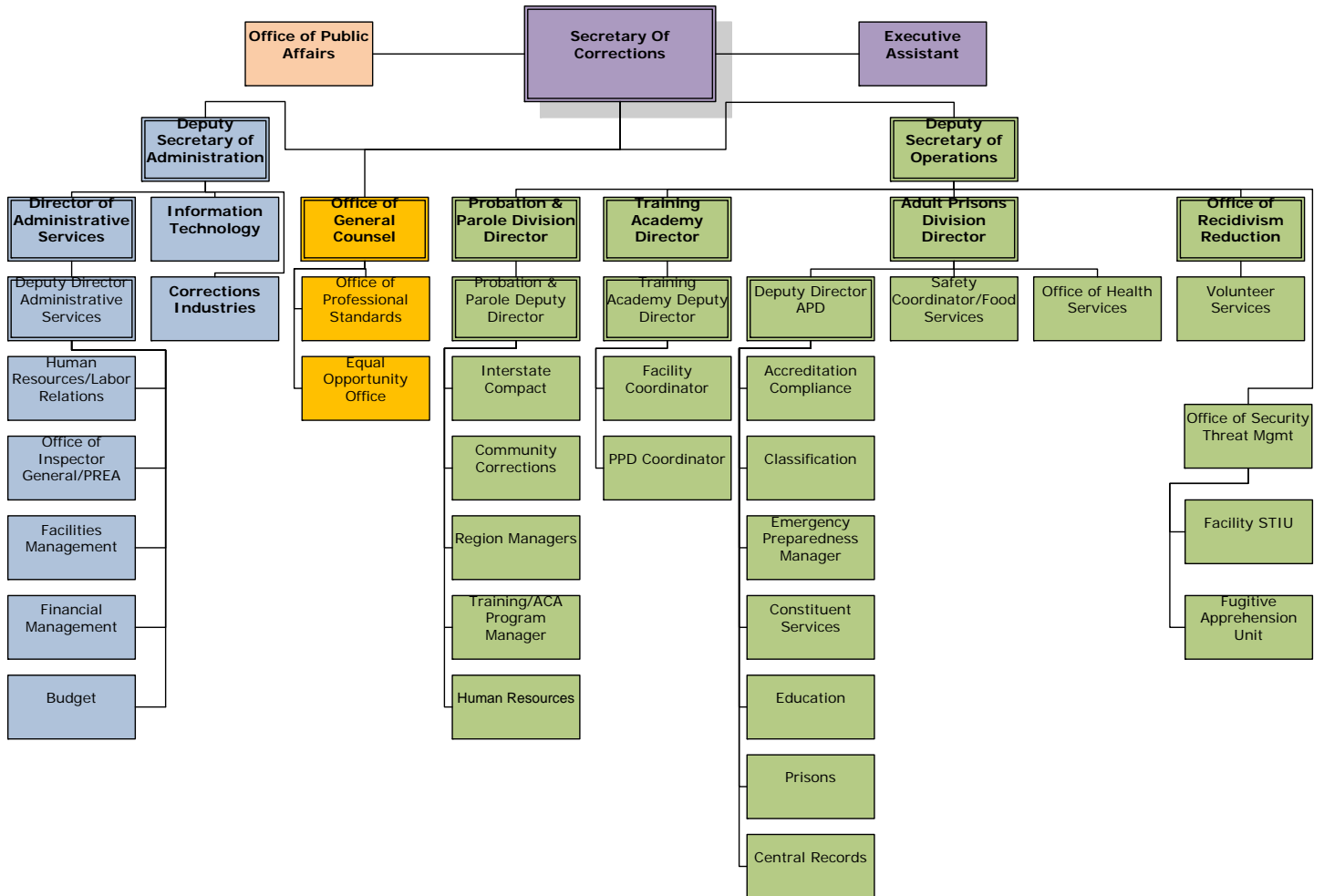
In closing, these are challenging times, as citizens and taxpayers, we have a reasonable expectation to remain protected and secure. This is why the NMCD's responsibility to be forward thinking and prepare for the weeks, months, and years ahead is even more critical than in the past. I am proud to serve our great State as your Secretary of Corrections. In 2013, the NMCD shall remain prepared, able and accountable to the obvious challenges ahead. I can say with certainty that the extraordinary men and women of our organization clearly understand that there will be many challenges to achieve our correctional mission. They recognize that our role in delivering safety and security to our neighborhoods will require accountable, professional, and resourceful correctional practices. Thank you for allowing us to serve you. Your trust will remain our greatest focus as we move forward into 2013 together. *Semper fidelis!*

Respectfully,

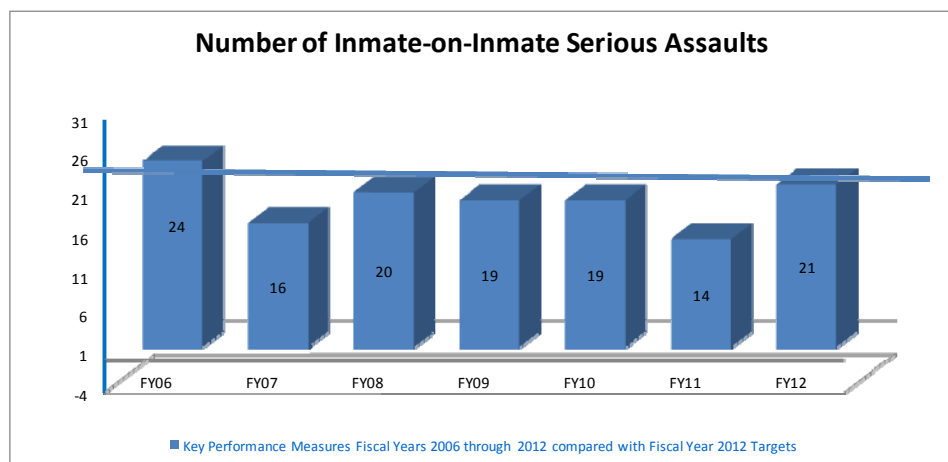
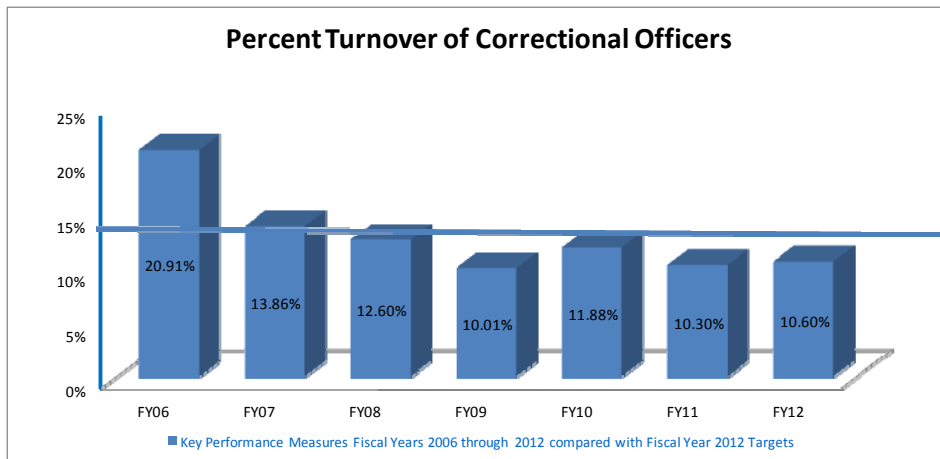
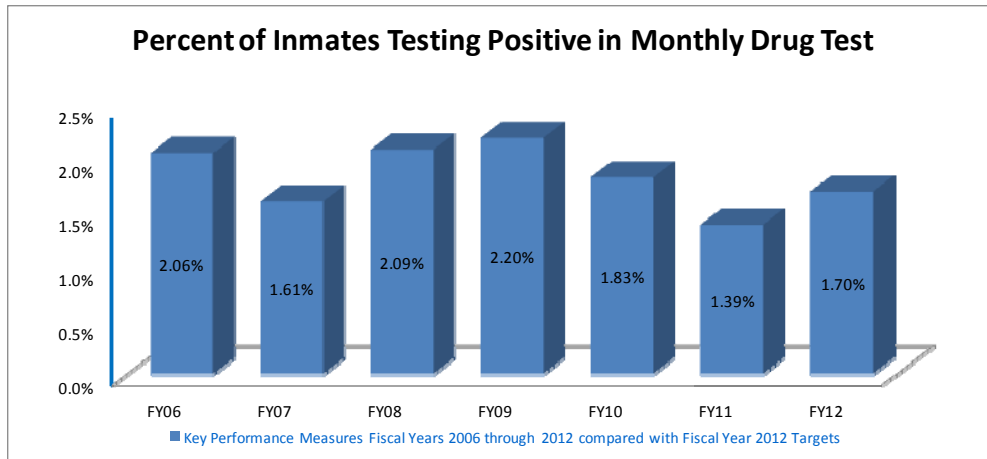
A handwritten signature in blue ink, appearing to read "Gregg Marcantel".

Gregg Marcantel
Secretary of Corrections

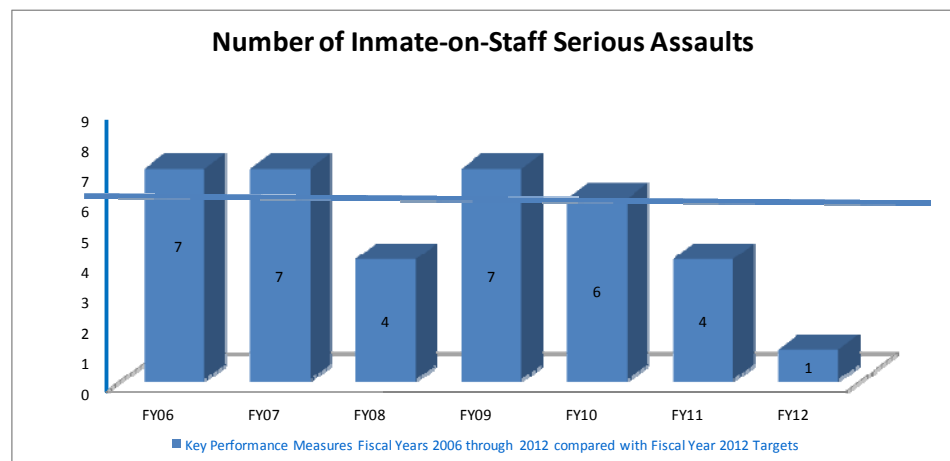
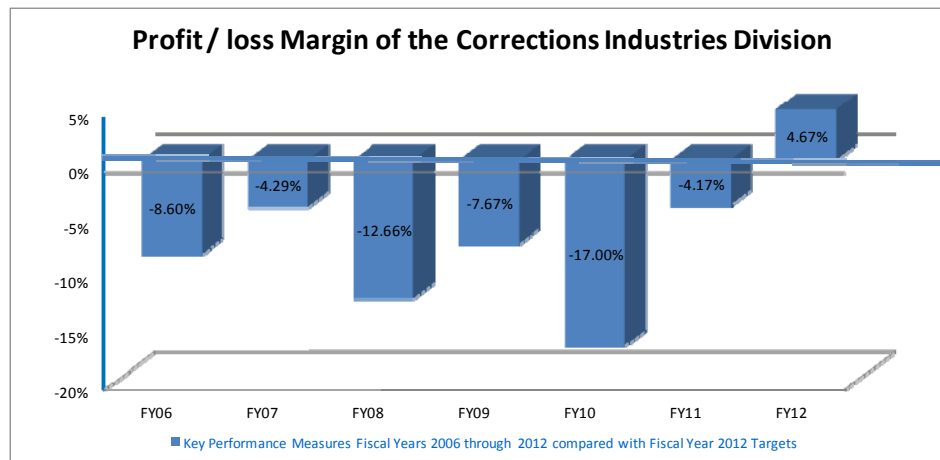
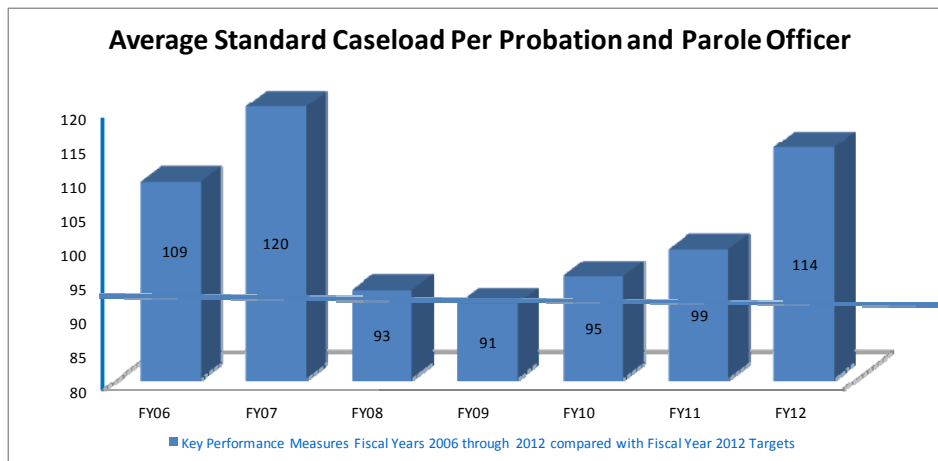
ORGANIZATIONAL CHART



KEY PERFORMANCE MEASURES



KEY PERFORMANCE MEASURES



KEY PERFORMANCE MEASURES

Key Performance Measures Overview Fiscal Years 2006 through 2012 compared with Fiscal Year 2012 Targets

Performance Measures	FY 06 July 1, 2005 - June 30, 2006	FY 07 July 1, 2006 - June 30, 2007	FY 08 July 1, 2007 - June 30, 2008	FY 09 July 1, 2008 - June 30, 2009	FY 10 July 1, 2009 - June 30, 2010	FY 11 July 1, 2010 - June 30, 2011	FY 12 July 1, 2011 - June 30, 2012	FY12 Tar-
Percent of inmates testing positive in monthly drug test	2.06%	1.61%	2.09%	2.20%	1.83%	1.39%	1.70%	<= 2%
Percent turnover of correctional officers	20.91%	13.86%	12.60%	10.01%	11.88%	10.30%	10.60%	<= 13%
Average standard caseload per probation and parole officer*	109	120	93	91	95	99	114	92 +/- (3)
Profit / loss margin of the Corrections Industries Division	-8.60%	-4.29%	#####	-7.67%	#####	-4.17%	4.67%	>= 0%
Number of inmate-on-inmate serious as-	24	16	20	19	19	14	21	<= 23
Number of inmate-on-staff serious assaults	7	7	4	7	6	4	1	<= 6
12 - month recidivism rate	30.0%	32%	28.50%	29.46%	32.37%	33.68%	33.05%	<= 35%
24 - month recidivism rate	38%	42%	41.87%	39.34%	40.45%	42.77%	43.66%	<= 45%
36 - month recidivism rate	46.50%	43.0%	46%	46.34%	43.58%	44.62%	46.61%	<= 47%

*Note: In FY 08, the decrease is attributed to a change in how offenders were counted, from dual to distinct.

DIVISIONS

Administrative Services Division

The **Administrative Services Division (ASD)** is comprised of three bureaus: the Budget Bureau, the Financial Management Bureau, and the Human Resources Bureau. ASD delivers guidance, information and expertise in the administrative support areas to ensure the New Mexico Corrections Department meets statutory, regulatory and internal administrative requirements. A priority of the division is to ensure professional service, excellence, accountability, and integrity in fiscal management and human resources.

Human Resources Bureau

The **Human Resources Bureau** coordinates personnel matters for approximately 2,500 department employees. Also, the bureau administers department-wide personnel projects, recruitment, drug-free and alcohol-free program, and payroll and benefits processing. The bureau provides direct personnel services to approximately 200 employees within the central administration, develops policies and procedures to support human resource actions, and provides oversight to the prison roster management coordinators.

Budget Bureau

The **Budget Bureau** coordinates and directs the preparation and submission of the annual appropriation request, and is responsible for the establishment and execution of the operating budget. Additionally, the bureau provides budgetary control and analysis for the department and is responsible for compiling, evaluating and reporting inmate statistical information and program performance measures. The bureau also assists the education, addiction services, and mental health bureaus in grant applications.

Financial Management Bureau

The **Financial Management Bureau** ensures compliance with all Department of Finance and Administration rules and regulations, as well as those of other state and federal entities concerning expenditure and accountability of funds. The bureau keeps the official accounting records for the department and prepares the financial statements for the annual financial and compliance audit. The bureau is also responsible for federal grant monitoring and reporting, and the operation of the inmate trust accounting system.

Highlights:

- Submitted annual financial and compliance audit by the Office of the State Auditor deadline— Report received an unqualified, or “clean,” opinion expressed by the Office of the State Auditor; maintained minimal non-material audit findings

- Processed 13,626 payment vouchers 4,872 purchase documents, 20 professional service contracts and 34 inter-governmental agreements, joint powers agreements and memorandums of understanding.
- Purchased information technology data storage servers
- Purchased digital video recorders at Western and Southern New Mexico Correctional Facilities and the Penitentiary of New Mexico
- Purchased kitchen equipment for the Central New Mexico Correctional Facility and the Springer Correctional Center
- Purchased inmate transport vans used by the Central New Mexico Correctional Facility to transport all inmates statewide,
- Purchased security fencing at the Penitentiary of New Mexico for Levels V and VI
- Resurfacing of the athletic court at the Training Academy
- Prepared and submitted the fiscal year 2011-2012 operating budget and fiscal year 2012-2013 budget request to the State Budget Division and Legislative Finance Committee by the statutory deadlines
- Continued to monitor the department’s budget closely to reduce costs
- The department’s total appropriated budget for fiscal year 2011 was decreased by 3.5 percent to \$296.3 million

General Fund Operating Budget		
(in thousands of dollars)		
Expenditure Category	GF Operating Budget Amount	% of Total
Salaries and Benefits	\$115,244.8	45%
Contractual Services	\$46,183.30	18%
Other	\$95,548.40	37%
Total	\$256,976.5	100%
General Fund as a Percent of Total Budget		

FINANCIAL STATEMENTS

Division Operating Budget			
July 1, 2011 through June 30, 2012 (in thousands of dollars)			
Division	Operating Budget	FY12 Expenditures	FTE
Administrative Services	\$4,152.8	\$3,758.50	58
Information Technology	\$3,236.9	\$3,270.10	32
Adult Prisons (IM&C)	\$234,001.7	\$227,750.70	1901.5
Training Academy	\$3,172.7	\$2,854.6	23
Corrections Industries	\$3,962.2	\$2,463.2	34
Probation and Parole/CC	\$31,772.9	\$28,289.4	399
Total	\$280,299.2	\$268,386.5	2,447.5

Prison Operations and Inmate Services			
July 1, 2011 through June 30, 2012 (in thousands of dollars)			
Prison/Service	Operating Budget	Expenditures	FTE
Central New Mexico Correctional Facility	\$29,731.0	\$30,702.1	479.0
Penitentiary of New Mexico	\$28,178.9	\$28,540.6	470.0
Roswell Correctional Center	\$5,069.2	\$4,704.3	81.0
Southern New Mexico Correctional Facility	\$20,113.2	\$20,199.2	330.0
Springer Correctional Center	\$6,527.3	\$6,135.8	105.0
Western New Mexico Correctional Facility	\$11,712.4	\$10,987.2	195.0
Private Prisons	\$68,718.6	\$67,481.9	0.0
Health Services- Addictions	\$52,486.6	\$50,533.8	77.0
Recidivism Reduction	\$411.2	\$384.6	5.0
Total	\$222,948.4	\$219,669.5	1,742.0
*Prison operations and inmate services are part of the Adult Prisons Division The original operating budget was realigned to meet actual expenditures at year end.			

Information Technology Division

The **Information Technology Division (ITD)** is responsible for providing the highest quality technology-based tools and services to create and maintain strong information technology systems to support agency staff and promote agency efficiency and accountability. ITD is divided into five sections - Infrastructure, Applications, Project Management, Business Analysis and Database. This structure supports the alignment of Information Technology with the goals of the business. The infrastructure section provides daily support to over 2,400 users statewide in both prison facilities and probation and parole offices.

The Application section is responsible for the design, development, implementation, maintenance and operations of NMCD applications. NMCD's main application, Criminal Management Information System (CMIS), tracks over 26,000 offenders from intake to successful community reentry and reintegration. The Project Management Office (PMO) is responsible for execution and delivery of projects, soliciting business solutions, executing governance and control, communications throughout the organization and ensuring successful project delivery. The Business Analysis section consists of business analysts who elicit and document needs based on business processes and translate them into specific and identifiable requirements that can be developed to enhance existing systems or create new systems. The Database section is responsible for the development and design of database strategies, monitoring and improving database performance and capacity, and planning for future expansion requirements for databases.

Highlights

- Replaced over 500 computers at Central Office, Prison Facilities and Probation and Parole offices statewide.
- Created a Virtual Desktop Infrastructure (VDI) for both the Academy Computer Training and CNMCF Inmate Education Labs.
- Replaced end of life Central Office firewall cluster.
- Replaced end of life telecommunication switches at PNM.
- Aligned Informix licensure for the Department's migration to the virtual Linux environment.
- Created the NMDEV and NMQA virtual database environments in Linux and implemented them into production.
- Successfully upgraded the IBM 4GL and recompiled the 4GL in the Linux environment in preparation

for the virtualization of the production Informix instances.

- Migrated Informix production database LUNs to Solid State Drives (SSD) for faster performance.
- Revamped the New Mexico Corrections Department public website.
- Implemented VMWARE TcServer for all front end CMIS web servers.
- Enhanced the Offender Search for the Public use and other Justice entities.
- Trained employees in MS SQL 2008.
- Trained employees in VMWARE vfabric.
- Trained employees in SAP Business Objects and Crystal Reports I and II.
- Completed an RFP for CMIS upgrade project and initiated a 2 year contract engagement.
- Acquired from Arizona DOC and successfully installed an enhanced inspection system called GAR (Green, Amber and Red). The web based system allows for real-time automated tracking of inspections for all prison facilities.
- Completed the LFC Request for Information data project.
- Completed an interface and data extraction project with the Department of Workforce Solutions.
- Completed an interface and data extraction project with the Human Services Department for their ASPEN project.
- Completed a rebuild for the Admissions and Confined files for the New Mexico Sentencing Commission.

Office of General Counsel

The **Office of General Counsel** manages all legal affairs for NMCD. The Office provides legal advice on a wide variety of topics to NMCD administrators as well as to employees in the field. It also provides legal representation to NMCD or its employees in several types of cases, including employment and labor law, civil rights, tort claims, and miscellaneous civil and criminal matters.

Attorneys in the Office of General Counsel also provide training to correctional officer cadets on a regular basis and specialized training to other employees on an as-needed basis. The Office also reviews and approves professional services agreements and is involved in negotiating many of NMCD's most important contracts. Additional responsibilities include reviewing and approving NMCD policies and procedures, providing responses to requests made pursuant to the Inspection of Public Records Act, and supervising NMCD's Equal Employment Opportunity officer.

Highlights:

- Represented NMCD in 13 disciplinary arbitrations, and in 15 State Personnel Board appeals of employee disciplinary actions
- Represented NMCD in four prohibited practices complaints
- Defended NMCD in 30 inmate pro se civil lawsuits
- Represented NMCD's interests on the New Mexico Sentencing Commission's Legislative Committee and Sentencing Reform Committee
- Represented NMCD's interests on the Sex Offender Management Board
- Represented NMCD's interests in numerous legislative committee hearings during this year's 30-day legislative session
- Prepared a written bill analysis for each of the more than 200 bills impacting NMCD during this year's 30-day legislative session
- Successfully argued to and obtained a decision from the New Mexico Supreme Court affirming or upholding NMCD's termination of a correctional officer for his second DWI arrest

Training Academy Division

The **Training Academy Division** is responsible for the recruitment, assessment, selection, and training of all new Correctional Officers employed by the NMCD.

The training division utilizes effective recruitment

strategies to always promote a positive image and to recruit highly qualified individuals who are already grounded in our CRED core values of courage, responsibility, ethics and dedication. As mandated by the Secretary, this past fiscal year, all correctional officer applicants are now undergoing polygraph examinations to verify their candor before a formal job offer is

made. The division has instituted a zero tolerance policy for meeting our minimum standards prior to employment and prior to graduating. In addition, the training division supports the basic training of our private partners by hosting a satellite academy in Clayton,

New Mexico twice a year. The division provides highly trained instructors, as needed, to assist with the delivery of specialized training to our private partners upon request.

Highlights:

- 165 students graduated from the New Mexico Corrections Department's Training Academy. This includes the students employed by our private partners.
- 122 students graduated from the New Mexico Corrections Department's International Instructor Training Academy. The students represented the United Mexican States and Honduras.
- 10 students graduated from the New Mexico Corrections Department's International Canine Academy. The students and their canines were deployed to several different federal correctional institutions throughout Mexico.
- Hosted several specialized training courses, including three Train the Trainer instructor development courses, oleoresin capsicum (O/C) training and self defense training for women, Con-Games training, Leadership for mid-level management, Glock Armorer's training, pepper ball weapons system training, and firearms training.



Corrections Industries

The Corrections Industries Division (CID), an agency within the New Mexico Corrections Department, was established by an act of the New Mexico Legislature in 1978. As a business, Corrections Industries is committed to maintain and expand inmate work training programs which develop marketable skills, instill and promote positive work ethics, minimize inmate idleness and reduce the tax burden of corrections department. CID is a unique blend of business and government, using private industry tools and techniques to provide a public service. The Division is financed through a revolving fund, from which all operating expenses are paid. Operations within the correctional facilities are supported by sales to state agencies, schools, county and local governments, and not-for-profit organizations. The Division currently employs 13 staff and supervisory personnel to manage an average of 100 inmates in 10 programs at four different facilities around the state.

The Corrections Industries Division is governed by an oversight commission with advisory authority. The Commission's seven volunteer members are appointed by the governor with the advice and consent of the New Mexico Senate for staggered terms of four years or less; the governor designates one member as the chair.

Highlights:

- Implementing new program:s Horses for Heroes/ Work force will be incarcerated veterans, printer cartridge recharging, implementing new program: Landscaping, Solar Panels, Office Furniture Re-manufacturing and Installation
- Anderson School of Management Study: Possible Correction Industries future programs
- Greenhouse Development to produce various vegetables, creation of organic pesticides
- Waste Management, Transformation of vegetable oil into biodiesel, development of culinary activities.

2012-2013 Members:

George Marquez, Chair

Bluewater, NM

Nick Brown

Clayton, NM

Harold Foreman

Las Cruces, NM

John Serrano

Santa Rosa, NM

Jay Armijo

Williamsburg, NM

Christine VanNorman Tucker

Corrales, NM

Corrections Industries 2011-2012 Financial Statement

	CNMCF	LCCF	PNM	GCCF	CCA	LLC		
	Furniture	Textiles	Data Entry	Print	Telemarket- ing	Farm	Sales & Mar- keting	
Revenue from Goods & Services	\$ 279,289.00	\$ 10,034.00	\$160,351.00	\$116,735.00	\$ 98,530.00	\$ 194,286.00	\$ -	
Cost of Raw Materials	\$ 144,831.00	\$ 79,562.00	\$ 66,208.00	\$ 78,504.00	\$ 424.00	\$ 29,456.00	\$ -	
Direct Labor Inmate Pay	\$ 27,820.00	\$ 5,164.00	\$ 7,539.00	\$ 12,810.00	\$ 9,650.00	\$ 10,640.00	\$ -	
Manufacturing Overhead	\$ 131,017.00	\$ 21,438.00	\$ 39,012.00	\$ 29,606.00	\$ 90,465.00	\$ 60,036.00	\$ 71,495.00	
Gross Profit	\$ (14,631.00)	\$(245,222.00)	\$ 47,592.00	\$ (2,853.00)	\$ (2,009.00)	\$ 94,154.00	\$ (71,495.00)	
Allocated Overhead	\$ (98,339.00)	\$ (15,213.00)	\$ (21,145.00)	\$ (44,419.00)	\$ (27,068.00)	\$ (36,106.00)	\$ 71,495.00	
Net Income	\$(112,970.00)	\$(260,436.00)	\$ 26,447.00	\$ (47,272.00)	\$ (29,076.00)	\$ 58,048.00	\$ -	
			SNMCF	WNMCF	WNMCF	CCA	WNMCF	Total
	Distribution	Central Office	Solar	Soap Shop	Plastic Shop	Textiles	Textiles	
Revenue from Goods & Services	\$ 174,096.00	\$ -	\$ 13,720.00	\$177,265.00	\$187,679.00	\$ 372,142.00	\$881,017.00	\$ 2,665,144.00
Cost of Raw Materials	\$ 78,626.00	\$ 271.00	\$ -	\$ 92,642.00	\$101,439.00	\$ 140,282.00	\$530,765.00	\$ 1,343,010.00
Direct Labor Inmate Pay	\$ 4,370.00	\$ -	\$ 5,299.00	\$ 2,860.00	\$ 3,705.00	\$ 17,269.00	\$ 2,791.00	\$ 109,917.00
Manufacturing Overhead	\$ 144,960.00	\$ 371,175.00	\$ -	\$ 20,366.00	\$ 34,558.00	\$ 88,072.00	\$ 16,837.00	\$ 1,119,037.00
Gross Profit	\$ (53,869.00)	\$(371,778.00)	\$ 8,421.00	\$ 59,027.00	\$ 48,801.00	\$ 159,480.00	\$443,044.00	\$ 98,662.00
Allocated Overhead	\$ 34,010.00	\$ 371,778.00	\$ (14,863.00)	\$ (20,909.00)	\$ (24,037.00)	\$ (75,492.00)	\$ (36,222.00)	\$ 63,470.00
Net Income	\$ (19,859.00)	\$ -	\$ (6,442.00)	\$ 38,119.00	\$ 24,763.00	\$ 83,987.00	\$406,822.00	\$ 162,132.00

Adult Prisons Division

The **Adult Prisons Division** provides administrative oversight to six state-operated and four privately operated prisons. Adult Prisons oversees prison security systems, emergency preparedness, the Records Bureau, the Classification Bureau, the Security Threat Intelligence Unit, as well as the Health Services Bureau, which includes mental health and addiction services programs.

During 2011-2012, the department's inmate population experienced a slight increase in the average daily offender population. In 2010-2011, the average daily offender population was 6603 total inmates. In fiscal year 2011-2012, the average daily offender population increased to 6678. There was also an increase on the daily female offender population, from 608 to 628.

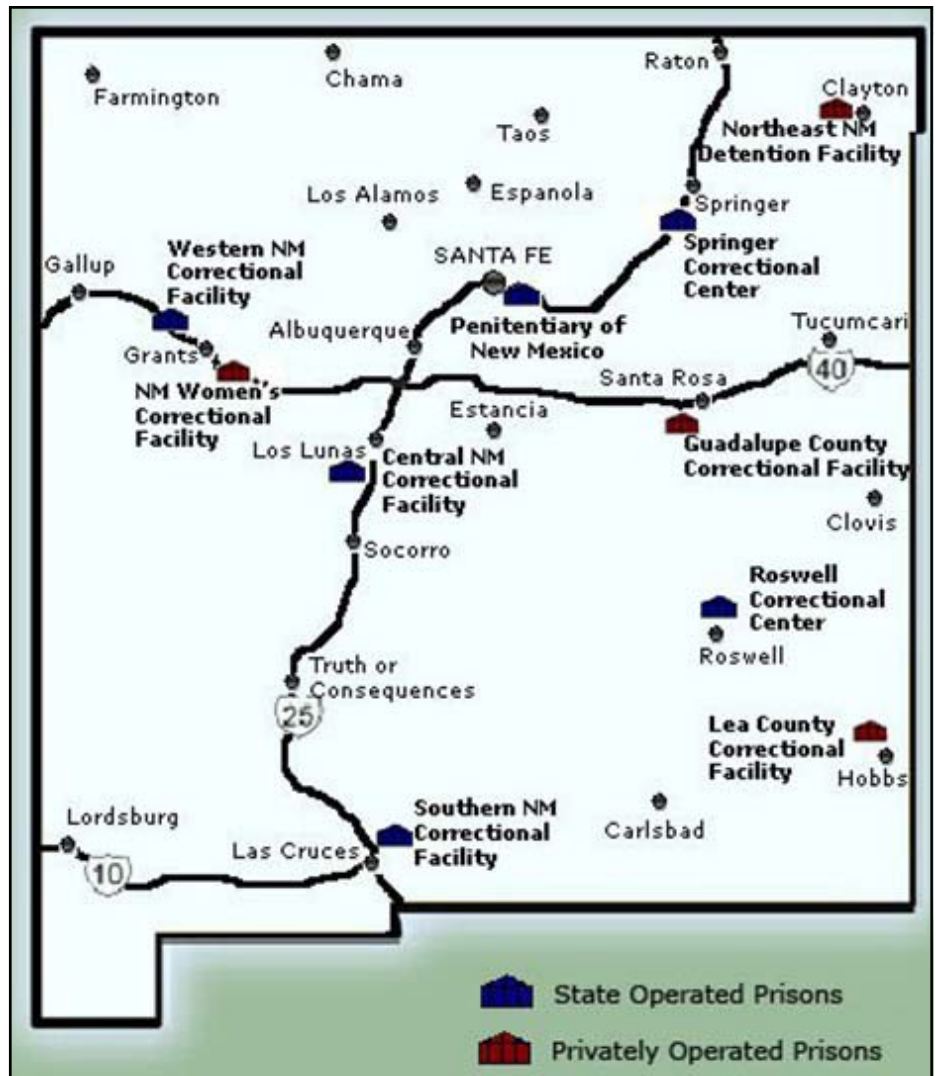
The inmate population continues to remain below our capacity. Prisons continue to meet the needs of public and institutional safety. The department continued its commitment to emergency preparedness by maintaining the emergency response team, specifically trained to respond to severe emergencies. The Special Operations Response Team (SORT) is comprised of correctional officers from state facilities. The team responds to emergency situations at both state and privately operated prisons.

During the 2011-2012 fiscal year the following facilities acquired passing scores for reaccreditation from an external auditor, the American Correctional Association; the Central New Mexico Correctional Center 98.5 %, Penitentiary of New Mexico 99.5%, New Mexico Woman's Correctional Facility 100%, and Lea County Correctional Facility 100%. Accreditation ensures that the New Mexico Corrections Department maintains the highest level of professionalism in the industry, while safeguarding the safety, health, and legal rights of offenders. Also each facility received 100% scores on all Mandatory standards showing these facilities excel in performance.

A renewed emphasis on prisoner

reentry shifted during fiscal year 2011-2012 with the development of Recidivism Reduction Division. The Adult Prisons Division continues offender assessments using the Correctional Offender Management Profile for Alternative Sanctions (COMPAS) assessment tool and has refined the department's Offender Management Program (OMP), a data management system. APD also centralized and consolidated its records and classification divisions under one office called Offender Management Services based out of Santa Fe. This new division allowed APD to enhance the intake and release process of inmates in and out of our system.

Despite budget constraints in fiscal year 2011-2012 APD along with Property Control Division made some significant progress with capital improvements at our Public Prisons. HVAC replacements, kitchen remodels and replacements of roofs and emergency transfer switches to our emergency generators are just a few of the significant projects that were completed this fiscal year. Despite the challenges managers, supervisors and staff at the facilities have superbly kept the prisons safe and secure for staff, inmates and the public.



Central New Mexico Correctional Facility

The **Central New Mexico Correctional Facility (CNMCF)**, located in Los Lunas, is the largest prison in the state, housing offenders of every custody level, as well as serving as the intake and processing point for every male offender entering NMCD. The CNMCF Main facility includes the Reception and Diagnostic Center, Mental Health Treatment Center; the Long Term Care Unit for offenders with chronic health needs, a Geriatric Unit, the high security Alternative Placement Area. The Level II Unit houses low-risk inmates with medical or mental health restrictions and has a medical clinic to provide 24-hour medical care. The Level I Unit houses low-risk inmates that qualify for participation in off-site work programs that facilitate offender reentry into the community.

Opened: CNMCF Main, RDC (1983), CNMCF Level II (1989), CNMCF Level I (1939)
Levels: I, II, III, IV, V, VI (Males)
Capacity: 1,302
Average Daily Population: 1,192
ACA Accredited: 2012

Highlights:

- Passed the American Correctional Association Audit with a 98.8%
- Ongoing; Replaced HVAC Systems in 2A, 2B housing units
- Conducting and planning meetings for the renovation of the old kitchen
- Securing funding for the repair and replacement of the Fire Alarm with the Fire Marshalls requirements
- Securing funding for the repair and replacement of the facility cell doors
- Repaired and replaced all door controls and camera equipment in LTCU and MHTC

Lea County Correctional Facility

The **Lea County Correctional Facility (LCCF)** is a privately-operated prison managed by the GEO Group, Inc. LCCF is a Level III medium-security prison located in Hobbs. In operation for 15 years, LCCF's mission is to provide correctional security consistent with sound correctional practice, providing programs that contribute to the reentry of offenders into the community. LCCF has successfully achieved re-accreditation by the National Commission on Correctional Health

Care and the American Correctional Association.

Opened: 1998
Level: III (Males)
Capacity: 1266
Average Daily Population: 1171
ACA Accreditation: 2012

Highlights:

- Began providing direct/live feed video college courses from New Mexico Junior College to the inmates.
- LCCF awarded ten (10) one thousand (\$1,000.00) dollar college scholarships to Lea County High School Graduates
- LCCF graduated 15 offenders from the Barber Class program
- Raised \$17,000.00 for the Relay for Life
- LCCF provided thousands of man hours of community service labor to the local schools and non-profit organizations

Guadalupe County Correctional Facility

The **Guadalupe County Correctional Facility (GCCF)** is owned and operated by the GEO Group Inc. GCCF is a Level III medium-security prison, in Santa Rosa. The mission of the Guadalupe County Correctional Facility is to provide for public safety, as well as the safety of its employees and inmates, through a continuum of security, programming and reentry services. GCCF continues to expand its vocational and academic programs, and provides offenders an accredited cosmetology class through the Luna County Community College and a weaving class through Mesalands Community College.

Opened: 1999
Level: III (Males)
Capacity: 610
Average Daily Population: 587
Reaccredited: 2013

Highlights:

- Graduated eight inmates with associate degrees
- Received a 100 percent score on the American Correctional Association re-accreditation audit
- Awarded twenty four \$300 college scholarships to high school seniors

Western New Mexico Correctional Facility

The **Western New Mexico Correctional Facility (WNMCF)** is a multi-custody level facility located in Grants. WNMCF houses a both adult male and female offenders. WNMCF also provides a continuum of vocational training services, self-improvement programs, and educational opportunities that promote offender reentry into the community. WNMCF is committed to providing for public safety by operating a safe, secure, and accredited correctional facility that serves the safety and wellbeing of the people of New Mexico.

Opened:	1984
Levels:	II, III, (Males) and II (Females)
Capacity:	440
Average Daily Population:	388
Reaccredited:	2011

Highlights:

- Graduated 33 offenders with GED diplomas and 38 offenders for completion of Moral Recognition, Charting a New Course, and Computer Classes for a total participation of 204 offenders. (Excluding GED)
- Continued Project ECHO, which teaches inmates about the spread of disease and proper hygiene. It has been very successful and has made a big impact on the inmates and facility as a whole
- Received certification from the Fire Marshall on a 100% working fire suppression and fire alarm system in all offender housing units, and administrative buildings
- Were able to complete two local Correctional Academies resulting in 26 additional officers
- Installed a new pump system for our domestic water supply. This system has resulted in a more effective and reliable supply
- Were able to install new pumps for the heating loop system. The pumps have allowed for a more stable and effective system for heating and cooling

Southern New Mexico Correctional Facility

The **Southern New Mexico Correctional Facility (SNMCF)** complex is located near Las Cruces, the second largest city in New Mexico. SNMCF Level III (main) facility is composed of three different custody levels housing a capacity of 480 inmates; Level III General Population, Level IV Close Custody and the interim Level VI Segregation. The Level IV is a segment of the prison population that has been classified as close custody, which requires increased supervision,

small group controlled movement and intensive Security Threat Intelligence Unit (STIU) monitoring. The Level II facility holds a maximum of 288 inmates.

Opened:	1983
Levels:	II, III, IV, VI (males)
Capacity:	768
Average Daily Population:	706
ACA Accredited:	2004
Reaccredited:	2011

Highlights:

- Funding for the HVAC unit replacement project was approved for housing units 4 and 5. The project began and housing unit 4A was completed.
- The inmate population at SNMCF shifted to a larger number of Level IV Close Custody
- Project began to build recreation areas in the units for Level IV Close Custody inmates
- Completed repairs of the main unit gymnasium roof and lighting after it was severely damaged by weather

Penitentiary of New Mexico

The **Penitentiary of New Mexico (PNM)** is a facility for adult male offenders, and is located along the old turquoise Trail south of Santa Fe, the Capital City in New Mexico. PNM is the home of the Department's only super-max facility, housing the highest security classification of offenders in the state of New Mexico. The PNM Complex is comprised of three facilities: Level-II, a minimum-restrict unit, Level-IV/V and Level-VI, which house the highest security classification of offenders. The Penitentiary of New Mexico continues to maintain its national accredited status by the American Correctional Association and continues to intensify its efforts to achieve the mission of the Corrections Department by providing a balanced system approach to corrections from incarceration to community-based supervision with training, education, programs and services that provide opportunities for offenders to transition to communities. The Main unit was closed in 1998, as a result of the termination agreement of a federal court order known as the Duran Consent Decree, but continues to serve as a multi-agency tactical training area.

Opened: 1956 (Main unit, closed: 1998) 1985 (Level VI) 1987 (Level V) 1990 (Level II)

Levels: II, IV, V, VI (Males)

Capacity: 906 (operational capacity)

Average Daily Population: 872

Reaccredited: 2012

Highlights:

- 41 of the 47 inmates enrolled in the GED program completed the program
- 47 of the 49 inmates enrolled in CRU completed the program enrolled
- The Penitentiary of New Mexico Level-V Facility assisted in conducting a Department wide threat assessment on the Security Threat Group known as the Surenos.

Northeast New Mexico Detention Facility

The **Northeast New Mexico Detention Facility (NENMDF)**, operated by the GEO Group Inc., is a Level III medium-security facility located in Clayton. NENMDF is committed to public safety that contributes to the safety of its employees, inmates, and community. NENMDF offers classes in Pre-GED, English as a Second Language, Special Education and Adult Learning Assistance, as well as PC MOUS, PC Maintenance, Automotive Technology, and Building Trades in its Vocational Program. A post-secondary program through Mesalands Community College offers college level education opportunities to offenders. Pre-release classes are offered to reduce recidivism. NENMDF continues to improve the facility’s operations by contributing to the rehabilitation of offenders.

Opened: 2008

Level: III (Male)

Capacity: 625

Average Daily Population: 619

First Accredited: 2010

Highlights:

- Graduated nine inmates with Associate Degrees from MesaLands Community College.
- Inmates contributed to community improvement projects by refurbishing two dinosaur statues for the Clayton Chamber of Commerce (these dino-

sours are major tourist attractions that draw people into the community); landscaping the Clayton Golf Course; helping the Police Department haul away debris during Clayton Clean-up Week; cleaning Clayton Lake State Park following the annual Trout Derby; and continuing the restoration of the historic downtown Luna Theatre.

- Awarded ten \$1,000 scholarships to local graduating high school seniors in 2011.
- Sponsored prison ministry performance by Sheila Raye Charles, daughter of singer Ray Charles, and her husband, Tony Steptoe.
- The facility’s major scholarship fundraiser, the Rabbit Ear Run, included a professional and novice rodeo, bike rodeo, and Texas Hold’Em tournament in addition to the original motorcycle poker run.

New Mexico Women’s Correctional Facility

The **New Mexico Women’s Correctional Facility (NMWCF)**, owned and operated by the Corrections Corporation of America, is the longest operating private facility holding NMCD inmates in New Mexico. NMWCF is a multi-custody facility located on the eastern edge of Grants. NMWCF provides for public safety by operating a safe, secure, constitutionally sound and accredited correctional facility for adult female offenders committed to the New Mexico Corrections Department.

Opened: 1989

Levels : Level I, II, III, IV, V, VI

Capacity: 606 (Women)

Average Daily Population: 591

Reaccredited: 2012

Highlights:

- Physical plant improvements: installed 11 new HVAC units 7 in G unit, 1 in G hall,
- 1 in G laundry, 1 in RDAP and 1 in Vocational. We removed the swamp coolers for better heating and cooling.
- Heeling Hearts – Dog Obedience program has served 50 dogs in 2012 a decrease from 58 dogs in FY 2011. Since funding has been lost from PB&J, the program has been able to hold fairly steady and maintain with funding donations.
- Project ECHO has had 12 facilitators, 8 sessions through out the facility (to include AA) with approximately 300 participants.
- Over 10 women a semester attend ENMU-R and Mesalands Community College courses (self-pay)

- Awarded over 60 vocational certificates.
- Decrease of Critical Incidents from FY 2011 – 44 Incidents to FY 2012 – 34 Incidents
- Increase of Inmate Misconduct Reports from FY 2011 – 956 reports to FY 2012 – 1,473 reports.
- 31 GEDs awarded
- Entire educational staff attended state-wide Educational Conference in November.
- Entire Education Staff became TABE Administer Trained.
- DADA dolls continue to be contributed to law enforcement agencies and 115 to a North Dakota nursing home.
- Approximately 1,100 scarves were donated to local schools for children.
- Donations continue to be made annually to Locks of Love.
- Received a 100% ACA re-accreditation score.

Roswell Correctional Center

The **Roswell Correctional Center (RCC)**, located in Hagerman, was established in 1978 as a Level I prison, but expanded to include Level II offenders in response to population growth rates. In 2004, NMCD’s first DWI treatment unit was established at RCC and is capable of housing and providing treatment for up to one hundred offenders. The American Correctional Association audited the facility for re-accreditation in August 2012 and the visiting committee recommended for approval with a passing score of 97.8. The officers and staff of RCC are committed to providing public safety by operating a professional corrections system that provides rehabilitative programs for successfully returning offenders to the community.

Opened: 1978
 Level: II (Males)
 Capacity: 340
 Average Daily Population: 306
 Reaccredited: 2009

Highlights:

- Graduated 36 inmates from Phase III of DWI Therapeutic Community program and graduated 12 inmates from Phase IV
- Graduated 36 inmates with GED
- Graduated 19 inmates from the welding program with American Welding Society
- Two FEMA modular buildings were added to the residence for staff housing
- Trained offenders as volunteer firefighters for Roswell District Eight Firehouse, known as “The

- Fighting Eighth”
- Graduate 10 inmates from Crossings Program

Springer Correctional Center

The **Springer Correctional Center (SCC)** consists of 36 buildings on 40 acres and is located 2.5 miles west of the town of Springer on State highway 468. SCC began operations as an adult Level I and Level II facility with 25 offenders in 2007. Since then, the offender population at SCC has grown to nearly 280 offenders. To better serve the offender population, the prison has expanded offender programs to include substance abuse treatment and work skill development opportunities.

Opened: 2007
 Levels: I, II (Males)
 Capacity: 296
 Average Daily Population: 280
 First Accredited: 2010

Highlights:

- Housing Unit 6 Roof was replaced due to severe wind damage
- Repairs were done to the Chapel roof
- Facility generator upgraded to include new transformers and transfer switch
- 28 Inmates completed their GED’s
- 23 Inmates completed Charting a New Course (Cognitive Program)
- 27 Inmates completed C-Tech (Telecommunications)
- 20 Inmates completed Food Service Management
- 12 Inmates completed NCCER Electrical Core Curriculum & Level 1
- 4 Inmates completed NCCER Electrical Level 2
- 21 Inmates completed SOAR (Success for Offenders After Release)
- 1 Inmate obtained an Associates Degree in University Studies with ENMUR

Probation and Parole Division

The **Probation and Parole Division's** (PPD) strategic objective is to promote public safety by enforcing probation and parole requirements through the implementation of evidence-based assessment tools and rehabilitative programs. Probation and Parole provides offenders with opportunities to succeed as they transition back into society, and continues to promote proactive community supervision for all offenders.

Specialized caseloads such as intensive supervision, extreme high risk, sex offenders, community corrections, and gender specific have proven invaluable for effective supervision of offenders that require additional attention. The officers that are assigned to carry these unique caseloads receive specialized training that enables them to identify, address and most effectively meet the special needs of these high-risk and high need offenders. This year, PPD assisted over 19000 offenders in becoming law-abiding citizens.

The Division has 399 positions statewide. The Division has five regions, 36 district offices and five sub-offices throughout the state. The Regions are in Albuquerque (two), Santa Fe, Roswell and Las Cruces. The agency held three PPD Academies, graduating 44 officers. Overall, in fiscal year 2012 we hired 53 new staff to the agency. A total of 55 staff separated from the agency; of those 43 were Probation Officers.

The caseloads for standard supervision are currently averaging about 100 to 105, with some areas being upwards of 150 due to staff vacancies. Standard supervision handles multi-faceted offenders ranging from non-violent property crimes to violent high risk gang and sex offenders. Probation/Parole is reviewing current practices as well as taking initiatives to fill vacancies to alleviate the strain of high risk offenders on standard supervision.

Also, of note in 2012, more resources were placed in Reentry services to include 5 fulltime

dedicated staff. PPD expanded housing and residential substance treatment services for offenders on supervision, spending \$1, 979,012 in fiscal year 2012.

During fiscal year 2012 we replaced 104 armor vests; upgraded all of the computers statewide, certified two instructors on the Remington and Glock armor and held a firearms certification in December of 2011.

This agency is in the process of expanding the bed capacity at the Men's Recovery Center from 74 beds to 204 beds. The capacity for the Women's Recovery Academy is 48 beds. Both of these state run programs provide residential substance abuse treatment for up to six months.

The agency is seeking to increase the salary for Probation and Parole Officers. The salaries for Probation and Parole Officers are significantly lower than other Probation and Parole agencies in the State of New Mexico and several surrounding comparative states. We look forward to 2013 and the many opportunities we will have to make our communities safer and expand services to our offender population.



Region I

Received and handled general information or emergency calls	39,954
Initiated collateral contacts	11,826
Received and responded to electronic GPS violations	7,005
Sent email communications to officers, attorneys, courts	7,762
Entered information in department's database for field contacts	0
Conducted audits of offender information in database	1,490
Made telephone monthly reports by minimum supervision offenders	3,444
Made telephone contacts, separate from minimum supervision offenders calling in to report	8,274
Issued arrest orders and cancellations	2,444
Received and classified J&S orders	0
The Response Center supervises yearly average minimum level offenders	315

Highlights:

- Participated in a research study MAT (Medical Assisted Treatment) conducted by UCLA.
- In conjunction with Eagles Unlimited, coordinated Offender Career Development Fairs.
- Coordinated and participated in numerous Multi-agency Special Operations with US Marshal Services, NM State Police, and County Sheriff's Offices and local police departments that resulted in the apprehension of approximately 320 fugitives.
- Participated in the Sex Offender Task Force to develop and implement the Sex Offender Watch Program
- Implemented program in Navajo Nation for sex offenders to register within their Nation.
- Participated in Mental Health Task Force to create a crisis response team; coordinating treatment providers and law enforcement, thus bridging the gap of communication during crisis situations.

Region II—Standard Supervision

Average Number of Offenders Supervised Monthly	3,905
Average Number of Parolees	238
Average Number of Probationers	3,834
Average Number High-Risk Offenders	620
Average Community Corrections	0
Average Sex Offenders	0
STATISTICS	
Pre-Sentence Reports	264
Post-Sentence Reports	4,604
In-State/Out-of-State Investigations	705
Violation Reports	2,585
Executive Clemency Applications	16
Hearings	2,792
Parole Plan Investigations	676
FEES COLLECTED	
Restitution	\$159,712.17
Supervision Fees	\$352,285.58
GPS Fees	\$230.00
GPS Lost/Damaged	\$90.00
Community Corrections	\$2,737.00
Other Fines, Fees, DNA and Court Costs	\$88,991.81
TOTAL:	\$604,046.56

Highlights:

- Probation/Parole Officers volunteered to patrol the New Mexico State Fair from September 12, 2012 to September 23, 2012 to aid in community safety.
- Staff throughout the Region has committed themselves to community service with non-profit organizations such as, the Law Enforcement Torch Run; Big Brothers Big Sisters Bowl-a-thon; making Strides against Breast Cancer Walk, Muscular Dystrophy Association and Run for the Zoo.
- Region II has committed to protecting the community from gang violence. PPO's participated in multiple gang trainings including the New Mexico Gang Task Force Training. PPO's initiated and participated in Tactical Operations throughout the City visiting gang members with multi-jurisdictional partners, including: Bernalillo County Sheriff's Office; US Marshal's Service; Attorney General's Office; New Mexico State Police; and the Albuquerque Police Department.

Region II – Special Programs

Average Number of Offenders Supervised Monthly	2,020
Average Number of Parolees	642
Average Number of Probationers	1,378
Average Number High-Risk Offenders	218
Average Intensive Supervision	360
Average Community Corrections	280
Average Sex Offenders	257
STATISTICS	
Pre – Sentence Reports	97
Post Sentence Reports	282
In-State/Out-of-State Investigations	524
Violation Reports	1,822
Executive Clemency Applications	10
Hearings	2,488
Parole Plan Investigations	3,612
FEES COLLECTED	
Restitution	\$65,740.01
Supervision Fees	\$178,564.54
GPS Fees	\$21,262.17
GPS Lost/Damaged	\$770.83
Community Corrections	\$10,977.90
Other Fines, Fees, DNA and Court Costs	\$63,670.93
TOTAL:	\$340,986.38

Region III

Average Number of Offenders Supervised Monthly:	3,323
Average Number of Parolees	547
Average Number of Probationers	2,776
Average High-Risk Offenders	87
Average Community Corrections	120
Average Sex Offenders	139
STATISTICS	
Pre-sentence Reports	477
Post-sentence Reports	175
In-State/Out-of-State Investigations	565
Violation Reports	1,889
Executive Clemency Applications	23
Hearings	3,558
Parole Plan Investigations	686
FEES COLLECTED	
Restitution	\$153,635.49
Supervision Fees	\$391,688.18
GPS Fees	\$23,243.03
GPS Lost/Damaged	\$1,180.50
Community Corrections Fees	\$6,230.50
Other Fines, Fees, DNA and Court Costs	\$94,557.61
TOTAL:	\$670,535.31

Highlights:

- The Special Programs Sex Offender Unit conducted a major operation with the U.S. Marshals, the FBI, Bernalillo County Sheriff’s Officers and the Albuquerque Police Department on Halloween night. They visited sex offenders in Bernalillo County to insure compliance and public safety.
- The Region conducted and participated in 16 Tactical Operations in Bernalillo County, Sandoval County and Valencia County.
- Officers confiscated 13 firearms this past year.
- Approximately 33,600 field calls/home visits were completed on offenders in Bernalillo and Sandoval Counties.
- Region staff participated in numerous community events during the year, including the Big Brothers Big Sisters Bowl-A-Thon, The Law Enforcement Torch Run for Special Olympics, and the Lock Up for the Muscular Dystrophy Association.

Highlights:

- Staff participated in training throughout the year to include the NM Gang conference, Workforce Development Specialist training, the 6th Annual Deputy James McGrane Street Survival Seminar, Training for Trainers, pro-active community service training, firearm training and PPO Basic.
- The Corrections Department held its first PPO Banquet Dinner in Albuquerque, NM. It was a wonderful event for staff acknowledgment and employees of the month/year were recognized.
- Region staff worked closely with outside law enforcement agencies, working fugitive apprehension operations, and sex offender checks. The office also worked closely with the University of Texas in El Paso with a survey for PPO’s carrying caseloads.

Region IV

Average Number of Offenders Supervised Monthly	2,162
Average Number of Parolees	373
Average Number of Probationers	1,789
Average High-Risk Offenders	296
Average Community Corrections	251
Average Sex Offenders	138
STATISTICS	
Pre-sentence Reports	89
Post-sentence Reports	1,311
In-State/Out-of-State Investigations	475
Violation Reports	1,576
Executive Clemency Applications	11
Hearings	1,576
Parole Plan Investigations	536
FEES COLLECTED	
Restitution	\$128,349.18
Supervision Fees	\$508,610.30
GPS Fees	\$1,897.00
GPS Lost/Damaged	\$1,532.00
Community Corrections Fees	\$15,606.00
Other Fines, Fees, DNA and Court	\$116,290.21
TOTAL:	\$789,363.69

Highlights:

- The Tucumcari District Office relocated to the Quay County Courthouse in April of this past year after arson was committed on the building.
- A new Memorandum of Understanding was initiated with the High Intensity Drug Task Force (HIDTA) for PPD to participate in the drug task force for Chaves, Eddy and Lea Counties. After this MOU expansion, the Southeastern part of the state now has Region IV initiated a new MOU with Bobby Sullivan of HIDTA pertaining to the drug task forces set up in Chaves, Eddy and Lea Counties. PPD now has representation on multi-jurisdictional task forces throughout the Region. These are Pecos Valley Drug Task Force in Eddy County, the Chaves County Metro Narcotics Task Force, and the Lea County Drug Task Force.
- The Ninth Judicial District expanded their Drug Court program in Clovis to also encompass Por-

tales. Because of this expansion, PPD is working in collaboration with the Court to provide more intense treatment services to those offenders who are eligible and accepted to participate in this much needed resource.

Response Center

The **Response Center** is a 24 hour unit staffed by Probation/Parole Officers. The provision of services includes responding to all general information and/or emergency calls, providing accessibility for offenders, law enforcement, outside agencies and the public to make direct contact with Probation and Parole before or after normal business hours. The Response Center supervises minimum-assessed cases for the entire state. Offenders on minimum level of supervision report by phone monthly to the Response Center, during which they update the information and status of the offender and alert any concerns or issues to the assigned District, and Region. The Response Center assists statewide with conducting agent/supervisor desk-top audits, and statistical reports services to the Region Managers and District Supervisors providing added support of case management and office operations. The Response Center also provides real-time Global Positioning Systems (GPS) monitoring of all sex offenders released on parole and respond to any violations.

Statistics:

Received and handled general information or emergency calls	39,954
Initiated collateral contacts	11,826
Received and responded to electronic GPS violations	7,005
Sent email communications to officers, attorneys, courts	7,762
Entered information in department's database for field contacts	0
Conducted audits of offender information in database	1,490
Made telephone monthly reports by minimum supervision offenders	3,444
Made telephone contacts, separate from minimum supervision offenders calling in to report	8,274
Issued arrest orders and cancellations	2,444
Received and classified J&S orders	0
The Response Center supervises yearly average minimum level offenders	315

Community Corrections

Community Corrections programs primarily serve offenders that are assessed as presenting a higher risk for reoffending and who have multiple barriers to success in the community. Individuals may present with chronic mental health needs, medical issues, chronic homelessness or multiple failures at completing substance abuse rehabilitation programs, among other matters. Community Corrections programs address behavioral health and life maintenance issues that have proven to be a challenge for these offenders in the past. Programs require close collaboration between Probation-Parole Officers and community treatment providers. Programs also serve to divert offenders who may otherwise be incarcerated. Community Corrections also serves as a release mechanism for high risk/high needs offenders returning to the community after prison.

Highlights:

Managed the New Mexico Men’s Recovery Academy (NMMRA) serving male offenders with substance abuse disorders. This is a mandatory six-month structured residential setting.

Managed the New Mexico Women’s Recovery Academy (NMWRA) serving female offenders with substance abuse and mental health disorders, along with some females who desire reunification with their children. The NMWRA is a mandatory six-month residential treatment program. There is also a 12-bed halfway house on site for female offenders in transition.

Presented “Proactive Community Supervision” classes to cadets and officers to teach positive working relationships with offenders.

Taught “Mental Health First Aid” classes to Probation-Parole staff members who may be first responders to individuals in mental health crises.

Sponsored job readiness seminars to assist offenders with interviews, job applications, and resume development.

Managed by Optum	Caseload	Vendor	Funding
Roswell/Carlsbad	Referred by PPD	Counseling Associates	\$49,500.00
Clovis/Portales	35	Teambuilders, Inc.	\$15,000.00
Silver City/Deming	30	Border Area Mental Health	\$22,800.00
Hobbs	35	The Guidance Center	\$20,000.00
Santa Fe	Referred by PPD	Ernesto Santistevan	\$25,000.00
Bernalillo/Rio Rancho	30	Valencia Counseling	\$43,000.00
Grants	30	Presbyterian Medical Services	\$30,000.00
Gallup	30	Connections	\$15,000.00
Espanola, Las Vegas, Raton, Taos	120	Human Resource Dev. Associates	\$123,000.00
Socorro	Referred by PPD	Socorro Mental Health	\$12,850.00
Albuquerque	120	UNM ASAP	\$47,000.00
	As referred	LaPasada	\$28,000.00
	140	Paso Nuevo Counseling	\$125,000.00
	As referred	UNM Mental Health Center	\$35,000.00
	As referred	Dismas House	\$57,300.00
Farmington	35	Presbyterian Medical Services	\$20,000.00
Las Cruces/Deming	60	NAVA	\$70,000.00
Santa Fe	Referred by PPD	The Life Link	\$35,000.00
<i>Statewide</i>	N/A	Eagles Unlimited – Financial Asst.	\$134,500.00
Men’s Recovery Academy/Los Lunas	84	Community Education Centers	\$1,126,000.00

The Interstate Compact Office

The **Interstate Compact Office (ICO)** is responsible for administering the compact on the Interstate Commission for Adult Offender Supervision (ICAOS); New Mexico Parolees transferred out of state; Issue Warrants for New Mexico Parole Violators; and issue detainers on New Mexico Parolees arrested out of state on new criminal charges.

The ICO oversees the day to day operations between New Mexico and the compacting states that guide the transfer of offenders to assure continued and effective supervision, offender accountability, public safety and victim rights per ICAOS Rules utilizing the Interstate Compact Offender Tracking System. The ICO functions as the Parole Officer for New Mexico Inmates seeking an out of state parole plan and initiate the compact transfer process. Upon the inmate's parole acceptance and release from custody, monitor parolee's departure, arrival, supervision progress, restitution and violations and take appropriate action. Monitor parole to detainer plans. The ICO issues a "Warrant for Parole Violator" on New Mexico parolees who abscond from supervision, are arrested out of state on new criminal charges or New Mexico parolees transferred out of state via the compact who have violated the conditions of parole. The ICO issues detainers on New Mexico Parolees arrested as a fugitive from justice or compact parolee arrested out of state on new criminal charges and monitor case for extradition.

Statistics:

ICAOS caseload on 12/31/12	2146
Accepted cases	922
Rejected cases processed	53
Pending cases processed	117
Closed cases processed	1241
New Mexico Parole caseload on 12/31/12	257
Accepted cases processed	154
Rejected cases processed	71
Pending cases processed	10
Closed cases processed	88
New Mexico Parole to Detainer caseload as of 12/31/12	22
New Mexico Warrant caseload	134
"Warrants for Parole Violator" issued	362
Arrested in New Mexico	242
Arrested Out of State	53
Warrant to Detainer Caseload	58

Drug Courts

New Mexico **Drug Courts** assist offenders in abstaining from drugs and alcohol abuse in order to cease their criminal behavior. Drug Courts are highly structured with a team-approach that includes judges, probation officers, and treatment providers. While in the program, offenders must participate in substance abuse counseling, and meet regularly with probation officers and judges to monitor their progress. Drug Court clients are comprised of first-time offenders whose charges are dismissed after successful completion, offenders convicted of drug crimes and sentenced to Drug Court or ordered to attend Drug Court prior to sentencing, offenders already on probation for drug-related convictions and who have committed new drug crimes or violated conditions of probation because of their addiction.

Drug Court	Location	Offenders Served
First Judicial District	Santa Fe/Espanola/Los Alamos	75
Second Judicial District	Albuquerque	351
Third Judicial District	Las Cruces	31
Sixth Judicial District	Lordsburg, Silver City	28
Seventh Judicial District	Socorro, Truth or Consequences	27
Eighth Judicial District	Taos and Raton	62
Ninth Judicial District	Clovis, Portales	42
Eleventh Judicial District	Farmington	956
Twelfth Judicial District	Alamogordo	19
Thirteenth Judicial District	Grants and Rio Rancho	49
Total		1,640

Recidivism Reduction Division

The **Recidivism Reduction Division** seeks to reduce criminal re-offending by providing prisoners and former prisoners on probation or parole with comprehensive programming and support services necessary to prepare for and maintain successful community reentry and reintegration. Ninety-six percent of the offenders convicted and sentenced in New Mexico will return to our neighborhoods. Accordingly, as stewards of our State's public safety, our performance is measured by our ability to enhance meaningful reintegration of criminal offenders. We commit to promoting more pro-social values, beliefs, and attitudes for offenders committed to the custody of NMCD through the standardized delivery of appropriate education, skills training, and other programming based in the most promising national practices and ultimately proven effective for our State's unique and diverse culture.

Highlights:

- The Division continued the Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) Risk and Needs Assessment administration in RDC.
- Division staff interviewed and assessed 2,651 RDC inmates in 2012
- In FY13 COMPAS will expand to include data migration of results into Offender Management Program database, and staff training for 100 staff on interpretation of assessment results for case management.
- A prison program resource manual was created that lists each program, separated by prison facility, and includes relevant information such as a summary of the purpose for each program, the number of inmates enrolled as well as the graduation or completion rate, the eligibility criteria and whether a lump sum of good time is awarded for completion.
- Recidivism reduction has developed a partnership with Amity, a community nonprofit organization, to provide additional pre and post-release reentry and specialized case management services to high risk women discharging in the Albuquerque metropolitan area. This partnership will begin to bridge the gap that occurs between case management throughout incarceration and community supervision.
- UNM's analysis report, full implementation of the TPC model will include many other changes that will require

more time, effort, resources, stakeholder buy-in, and even legislation. In addition to strengthening the programs and services currently offered, a shift must occur from the exclusive focus on custody, security, and surveillance to a broader focus that engages offenders in a process of change. With the full support of the Secretary of Corrections, the Division of Recidivism Reduction will promote this shift by providing a statewide training that will communicate the operational requirements necessary to fully implement this reentry process. This training will be provided to all prison administrators.

Education Bureau

The **Education Bureau** is committed to providing quality educational/vocational programs and library services to incarcerated individuals. We are committed to the Ethical pursuit of educational excellence as we assist incarcerated individuals to become responsible members of the family, workforce, and community upon release. Education programs include academic, cognitive, career/technical, college, family reunification, and reentry courses. In addition, the Education Bureau continues to maintain the highly successful reentry program, Project SOAR (Success for Offenders After Release). Project SOAR, a cooperative venture with the New Mexico Department of Workforce Solutions and other community agencies, assists qualifying inmates in transitioning to pro-social, law abiding productive community members. The Education Bureau takes a proactive stance in the development, implementation and support of programs showing the most promise of producing successful transitions back to the community, family, and workplace.



Highlights:

- Provided Adult Basic Education instruction to 2,404 inmates statewide and assisted 348 inmates in obtaining their GED. In FY 12 the Education Bureau served 165 more students than FY11 and improved student educational level gains by 10%.
- The Education Bureau is a certified General Educational Development (GED) Testing Center with a full-time GED Chief Examiner and 7 Field Examiners. Within all facilities, 447 inmates were administered the GED test battery. Of those 348 successfully obtained their GED. This is an increase over the 305 GED completions from the previous year. However, in FY 13 the number of inmates taking the GED test has decreased. At the midway point in FY 12 NMCD tested 212 inmates with 168 successful completions, while at the mid-point of FY 13 those numbers have dropped to 158 inmates tested with 123 successful completions. With the coming of a new GED test in 2014 it is anticipated that testing levels will rise as instructors work to complete testing for GED 2002 students.
- Facilitated state-managed College Level Examination Program (CLEP) site and administered 12 CLEP tests.
- Trained 3 classes of Probation and Parole cadets (44 cadets in all) in Motivational Interviewing (MI) during initial Academy training.
- Enrolled 803 inmates in Project SOAR; 73 were released from prison after successfully completing the program. Verified a 79.1 % employment rate and a 38 % recidivism rate for all 1,345 SOAR offenders released from prison since inception of the program in the year 2000.
- Participated in National Institute of Corrections' satellite broadcast of the Offender Employment Retention Specialist program.
- Enrolled 208 students in college programming through Eastern New Mexico University-Roswell and Mesalands Community College and awarded 10 associate degrees.
- Partnered with Probation and Parole, Federal Probation and Pretrial, and the New Mexico Department of Workforce Solutions to prepare offenders for employment. Participated in quarterly "Gobs of Jobs" job fair with Workforce Links.
- Continued full use of the Offender Management Program module. Collaborated with Information Technology to test and implement database improvements and fixes.
- Seventeen (17) AmeriCorps volunteers served 800 inmates providing ABE tutoring, life skills workshops, and financial literacy courses at all custody levels.

- Administered 79 WorkKeys Assessments which measure career readiness in the areas of Reading for Information, Locating Information, and Applied Mathematics. Based on these test scores, New Mexico awards a Career Readiness Certificate in levels ranging from bronze to platinum. Awarded 7 bronze, 30 silver, 31 gold, and 1 platinum certificate to inmates in FY 12.

Education Programs offered in all facilities:

Adult Basic Education: Basic academic skills preparation for GED testing, career/technical and college readiness with Special Education and adult literacy assistance. Instructional delivery methods include classroom, one-to-one, and small group instruction, community volunteer and peer tutoring, computer-aided instruction, cell-to-cell instruction, and educational television.

Family Reunification: Programs that prepare offenders and their families for successful reunification after incarceration. Programs include parenting skills, family literacy, and child support management. Courses include Inside Out Dad, Moral Reconciliation Therapy Parenting, P.S. I Love You, Fathers As Readers, and the Prisoner Outreach Program.

Reentry Programming: Transitional/career advisement programming is offered at every prison to all inmates through pre-release programming.

Cognitive: Programs assisting offenders in recognizing destructive behavior patterns and developing positive, pro-social thinking habits in all areas of their lives. Courses include Moral Reconciliation Therapy, Moral Reconciliation Therapy-Domestic Violence, Moral Reconciliation Therapy- Driving the Right Way, Charting A New Course, and Breaking Barriers. Approved by NIC for a cooperative agreement to include the "Thinking for a Change" cognitive program in NMCD programming.

Project SOAR: A reentry and employment readiness case management plan that provides educational, cognitive, vocational, and barriers resolution programs to inmates to reduce recidivism and lead to increased offender employment options upon release.

Career/Technical: Formerly known as vocational programming. Programs provide knowledge and skills for a released offender to obtain viable employment in demand career fields in New Mexico. Available courses include pre-Apprenticeship and technology-based courses in electrical, network cabling, carpentry, welding, auto mechanics, and web design and computer applications.

College: Courses are offered via correspondence and computer-based, distance learning. Certificates leading to labor market driven occupations are awarded. In addition, Associate of Arts degrees in Business Administration and University Studies from ENMU-Roswell are awarded. Mesalands Community College awards Associate of Arts degrees in Liberal Arts and Associate of Applied Science degrees.

Volunteer Services

Volunteer Services oversees the participation of approximately 1,100 community volunteers throughout the prison system. The volunteers are concerned citizens from across our state that provide encouragement to incarcerated men and women and their families with the hope that they will become productive, law abiding citizens upon their return to the community. This is done primarily through faith-based

prison, family and aftercare/mentor programming, Alcoholics Anonymous and Narcotics Anonymous prison-based and community follow-up programs.



prison, family and aftercare/mentor programming, Alcoholics Anonymous and Narcotics Anonymous prison-based and community follow-up programs.

- Provided networking support to the following faith-based programs: Crossings faith based living unit program, Kairos spiritual formation weekends, Wings family ministry.
- Facilitated quarterly networking meetings between community volunteer program leaders and prison chaplains. Meetings promote networking reentry referrals from prison to the community for ex inmates.
- Connected Visitor Hospitality Center volunteers to statewide reentry network.
- Continue to provide administrative support for the application, training and placement of new and veteran volunteers at all of our state and private prisons.
- Facilitate networking support for regional volunteer reentry network teams for NE New Mexico, Albuquerque Metro Area, Central NM, SE NM, SW NM and working on establishing NW volunteer network team.

Highlights:

- Facilitated annual Volunteer Appreciation/Networking Conference to recognize volunteers for their service to the incarcerated and their families. This year's conference scheduled for June 8, 2013, will focus on promoting statewide volunteer reentry resource networking.
- Prison Chaplains and NMCD volunteers helped with Prison Fellowship's Angel Tree inmate family project that provided Christmas gifts to over three thousand children of incarcerated parents.

BUREAUS & PROGRAMS

Behavioral Health Services

The **Behavioral Health Services Bureau (BHS)**, formerly Mental Health Services and Addiction Services, was established in 2012 via integration and consolidation of the two bureaus into one entity. BHS now provides mental health and addictions treatment and program services for incarcerated inmates housed in NMCD. The BHS provision of service ensures compliance with New Mexico Statutes, Federal law, mental health accreditation standards established by the American Correctional Association, and by the National Commission for Correctional Health Care. BHS compiles quarterly quality assurance reports and maintains an extensive statistical database to track provision of services.

Approximately 25% percent of all inmates are actively engaged in mental health treatment at any given time and approximately 85% percent of offenders have a history of substance abuse or addiction. 700 offenders currently participate in BHS Therapeutic Community programs designed to address drug and alcohol use. The high numbers of inmates requiring mental health and addiction treatment in NMCD are consistent with national statistics and reflect the ongoing need for prison based treatment services.

BHS services include screening at two intake/reception centers for all inmates entering NMCD custody. The bureau also provides 60-day pre-sentence reports for all New Mexico district courts; diagnostic assessments and treatment plans for all inmates in need of mental health treatment; individual and group therapy; crisis calls on 24/7 basis; inpatient mental health treatment at the department's Mental Health Treatment Center; mental health rounds on disciplinary special housing units and maximum security housing units; intensive sex offender treatment programming at the Community Reintegration Unit at the Penitentiary of New Mexico; and discharge planning for pre-release and transitional services.

The BHS addiction continuum of services includes addiction screening, assessment, psycho-educational outpatient treatment, Therapeutic Community programming, 12-step services, relapse-prevention, re-entry planning, volunteer services, infectious-disease prevention, and continuity of care services. Research and data analysis is instrumental identifying specific populations that require specialized treatment approaches. Addiction Services provides culturally sensitive, gender specific treatment approaches designed to diminish barriers and enhance recovery from substance dependence.

Highlights:

- Delivery of comprehensive mental health services at all prison sites despite a high vacancy rate (35%) in clinical, direct patient care positions
- Successfully recruited two social work interns and one psychology graduate student to work at internship placements at Central New Mexico Correctional Facility
- Utilized monthly video-conferencing between all BHS managers thereby facilitating communication and training in a cost effective manner that eliminated the need for travel
- Operation of a Native American culturally sensitive Therapeutic Community program at the Western Correctional Facility.
- Developed a database, utilizing a data management expert, to capture over 6500 inmates who were screened at the Reception and Diagnostic Center for substance abuse issue.
- Provided extensive training to addictions staff in cultural competency, ethics, clinical supervision and Therapeutic Community treatment.
- Received continued funding for the FY 2012 Federal RSAT grant with a significant funding increase

Security Threat Intelligence Unit/Fugitive Apprehension Team

The **Security Threat Intelligence Unit and Fugitive Apprehension Team (STIU)** serve the Adult Prisons and Probation and Parole Divisions by monitoring activities of Security Threat Groups (prison gangs) and street gang members in and out of the confines of NMCD prison facilities. STIU provides input and recommendations to offender classification processes and the prison unit management teams in decisions involving the custody, housing, threat assessment levels and program assignments of gang members and high risk inmates. The STIU also works to prevent narcotics, weapons, and other contraband from entering prison facilities and from being possessed by offenders on parole or probation status. STIU, Fugitive Apprehension and K-9 units have been actively involved in the community by assisting local Law Enforcement entities in the seizure of drugs and weapons from NMCD court sanctioned offenders and works cooperatively, in a team concept, with the US Marshals Service in the apprehension of NMCD offenders who have absconded their conditions of Probation or Parole. STIU and Fugitive Apprehension staff continue to serve as liaisons to other correctional agencies nationwide and are active participants in the New Mexico Gang Task Force and the High Intensity Drug Trafficking Association.

Highlights:

- The NMCD Fugitive Apprehension Team was created and performed multi agency absconder roundup operations in late 2012 in the Albuquerque, Las Cruces, and Roswell areas. Over 100 absconder arrests were made during these operations which included Local, State, Federal (US Marshals and FBI) Law Enforcement Agencies. Over 300 absconder arrests were made by Fugitive Apprehension Officers in 2012.
- Initiated a full investigation into the gang activities of the California and NM Surenos which resulted in 52 inmates being identified and separated from general population housing. This investigation and threat assessment revealed that the group has established a hierarchy and has a “hit list” in place to assault or kill other inmates. A full threat assessment to certify the group as a Security Threat Group has been initiated. Violence within NMCD prisons subsiding drastically following the separation of these inmates from general population housing.
- Initiated a full investigation into the group “Barrio Aztecas” after intercepted letters by members of the group revealed that they were going to have a full out assault on all Surenos statewide on a set date in October. The investigation revealed that the group and its members are under orders from the Texas leadership to go after any and all Surenos housed in the NMCD prison system. Due to the group being much smaller in size they were separated from general population housing for being a threat to the safety and security of NMCD institutions and the general public.
- Reviewed and revised the NMCD Canine Policy, and incorporated best business practices for the STIU K-9 program. This review was done in cooperation with a nationally recognized master trainer who gave recommendation to policy changes for these best practices to be implemented.
- Seized approximately 25 pounds of marijuana, ½ pound of methamphetamine, various types of drug paraphernalia and three firearms from NMCD probation/parole absconders during roundup operations conducted in late 2012.
- Additional PPD STIU, Fugitive Apprehension Officers added on staff to aid in fugitive apprehension efforts statewide. Hiring for these positions will be ongoing into calendar year 2013.

Classification Bureau

The **Classification Bureau** is responsible for the decision-making process used to categorize and manage

inmates. Classification fulfills a wide range of correctional purposes including preserving order in the prisons, sustaining inmate discipline, assessing inmates’ needs and assigning inmates to appropriate programs. The Classification Bureau decides the inmates’ custody level, where they serve time, and the type of programs they enroll in. The classification system considers the risk assessment and needs assessment of inmates using objective criteria that are consistent with well-structured initial and reclassification instruments. Classification, in conjunction with the Probation and Parole Division, introduced, developed and implemented re-entry planning policy and procedure at all facilities to ensure that the needs of inmates are addressed following their release from incarceration. The Classification Bureau uses an automated data system, which allows for systematic and ongoing monitoring of inmate classification.

Highlights:

- Preparing for Statewide audit of Classification and Records. Working with Records Bureau to form teams and set schedules for each facility.
- Worked with Recidivism Reduction office to complete the Offender Management Program (OMP) policy
- Began the process of improving CMIS module OMP to incorporate Job Assignments of inmates to show a full schedule for each day
- Assisted the NMCD Information Technology Division in the development of the Criminal Management Information System (CMIS) modules for release planning, booking and good time modules
- Participated in transforming department’s CMIS into a web-enhanced format that can be accessed via the internet

Constituent Services & Correspondence Office

The **Constituent Services & Correspondence Office** serves the growing number of families directly affected by the incarceration of a loved one. This office serves as the central point of contact between NMCD and prisoners’ children and family members. The objective is to promote open lines of communication. We provide relevant information to questions or concerns via the website, phone calls, correspondence, and in-person appointments. We utilize a family-focused approach to support and encourage strong family and community ties that promote the inmate’s reentry success. This office also responds to numerous inquiries sent to the Governor’s Office. The Constituent Services & Correspondence Office provides assistance to New Mexico constituents, legislative entities, interdepartmental state agencies, and the general public.

Highlights:

- Assisted 5,569 clients with inquiries/complaints via the Web site; a 16% increase over last year
- Assisted 7,337 clients with inquiries/complaints via the telephone, correspondence and in-person appointments; a 10% increase over last year
- Answered 607 Corrections Department inquiries sent to the Governor's Office, within five-day turnaround; a 59% increase over last year

Offender Management Services

The **Offender Management Services (OMS)** was previously the Records Bureau and is part of the Adult Prisons Division. The re-organization of the Records Bureau began in September 2012, beginning with all inmates' releases being processed and approved by OMS. OMS is reviewing and approving an average of 300 files for release on a monthly basis. The re-organization has also implemented a Court Liaison Officer position to assist in centralizing the receipt of all Judgment and Sentences to NMCD's custody and assuring the documents are forwarded to the proper facility or division.

Highlights:

- The Offender Management Services Division is in the beginning phases of maintaining and managing a duplicate record of all inmates currently incarcerated which includes judgment and sentence interpretation, good time calculation, verifying court information, detainer information, etc.
- Merging the Classification Bureau with OMS
- Assisting NMCD Information and Technology Division in developing an automated time computation and sentencing module to eliminate the manual process in its entirety

Victim Services

Victim Services serves as a direct point of contact for crime victims and their families who have concerns related to offenders who are in the custody or under the probation and/or parole supervision of NMCD. Victim Services provides comprehensive information, assistance and support services to crime victims and their families. Services include assistance to crime victims and their families during the parole board hearing process. Victim Services also provides assistance to the New Mexico Adult Parole Board, statewide district attorneys' office victim advocates and victim advocacy organizations in addressing crime victims' needs. Victim Services continues to maintain a nationwide toll-free victim assistance number. Victim Services pro-

vides educational outreach to statewide district attorneys' office victim advocates and victim advocacy organizations about the services provided by the program. Additionally, Victim Services continues to provide education about victims' rights awareness and sensitivity to probation and parole officers and classification officers.

Highlights:

- Assisted 175 crime victims and their families during the parole board hearing process; a 30% increase over last year
- Responded to 6,720 inquiries from crime victims, their families, concerned community members, victim advocacy organizations and statewide district attorneys' office victim advocates via telephone; a 7.7% increase over last year
- Responded to 1,731 inquiries from crime victims, their families, concerned community members, victim advocacy organizations and statewide district attorneys' office victim advocates via the Corrections Department's Web site; a 11% increase over last year

Internal Audits and Standards Compliance Bureau

The **Internal Audits and Standards Compliance (IA&SC) Bureau** is responsible for providing clear, concise executive direction, monitoring, auditing and corrective action follow-up to all NMCD entities. This includes correctional facilities, Parole and Probation, Correction Industries, Training Academy and Central Office. The focus of the Internal Audits and Standards Compliance Bureau is contract compliance with the private facilities, American Correctional Association (ACA) compliance, Quality Assurance (QA) and accreditation of all divisions within NMCD. The bureau is also responsible for NMCD policy revisions and compliance efforts related to prevention of major prison litigation.

Highlights:

- Implemented the green, amber, red (GAR) security inspection program into all facilities. Green is compliance, Amber requires corrective action for minor security issues and Red requires immediate corrective action to avoid threats to safety.
- Continue to revise and convert Standard Operation Policy (SOP) materials into NMCD policies for the Department.
- Began the process of reviewing and revising all NMCD policies with the intent to eliminate redundancy and ensure a more efficient and quality group of policies.

- Reduced NMCD exposure to litigation by conducting audits and enforcing adherence to NMCD policies and ACA standards.
- Conducted contract compliance audits of private facilities to ensure accountability of contract requirements in the areas of programs, services, conditions of confinement, and security practices.
- Ensured the Bureau is meeting the states' restricted budget constraints and maintain compliance.
- Assisted the following facilities in the process of reaccreditation with the American Correctional Association (ACA) an external auditor. The passing scores for reaccreditation as follows; the Central New Mexico Correctional Center 98.5 %, Penitentiary of New Mexico 99.5%, New Mexico Woman's Correctional Facility 100%, and Lea County Correctional Facility 100%. Accreditation ensures that the New Mexico Corrections Department maintains the highest level of professionalism in the industry, while safeguarding the safety, health, and legal rights of offenders. Also both facilities received 100% scores on all Mandatory standards showing these facilities excel in performance.

Fire and Safety Programs

The mission of the **Fire and Safety Programs** office is to ensure that federal, state and local Fire and Safety Standards are met within the jurisdiction of the New Mexico Corrections Department. The Fire Safety Programs administrator monitors the following: compliance with the food service standards, promulgated by the Environmental Improvement Division, building codes established by the Construction Industries. Division, fire codes established by the state Fire Marshal's Office, environmental standards established by the American Correctional Association, Loss Prevention measures established by the Risk Management Division and American with Disability Act established by Governor's Commission on Disability. A comprehensive and systematic series of regularly scheduled and unscheduled assessments, inspections, and follow-up actions assure that the prisons meet health and safety standards and compliance requirements established by these regulatory agencies.

Highlights:

- Performed annual assessments of public and private prisons to evaluate operations with national standards, remedy deficiencies, and upgrade the quality of correctional programs and services.
- Extended the Fire and Safety Programs to all entities of the Department; such as Probation and Pa-

role Field Offices and Corrections Industries Field programs.

- Provided advanced education and training to the agency's Fire and Safety Officers, and Loss Control Coordinators to ensure a safe work environment promoting safety and quality of life.
- Assisted the prisons and other department entities with preparing for American Correctional Association Accreditation by working closely to resolve deficiencies in our facilities and field Offices with the Adult Prisons Director, Probation and Parole Director, Warden's and the Facilities Manager to ensure a safe work environment.

Public Information

The **Public Information office** manages internal and external communications for the New Mexico Corrections Department. The department is media-friendly and handles many requests for information from local, national and international media. The Public Information office coordinates the Corrections Department's participation in community charity events and serves as the department's primary resource for disseminating information to employees about important department initiatives.

Highlights

- Issued an average of 30 news releases a month
- Served as department's public records custodian, answering over 100 formal and informal requests for information from the general public, employees and inmates
- Provided supervision and guidance to facility public information officers and others who speak on behalf of the department
- Evaluated prison documentary proposals and coordinated local, national and international media access to prisons
- Published NMCD annual report for 2011-2012

Adult Parole Board

The New Mexico **Adult Parole Board** is an independent, quasi-judicial entity responsible for paroling persons incarcerated within the New Mexico Corrections Department (NMCD), and regulating their post-prison supervision. At the request of the Governor, the Board will also research, investigate and provide recommendations concerning petitions for executive clemency. The Board's 15 volunteer members are appointed by the Governor with the consent of the New Mexico Senate. The Governor designates one member as the chair.

The Board seeks to conduct timely and judicious hearings, provide for public safety, assist parolee in a successful reintegration into the community and address victim needs and concerns. The board interacts closely with NMCD, victim service groups, the courts, various treatment providers, educational services, prosecuting authorities, sister agencies in other jurisdictions and more.

Highlights:

- With the assistance of NMCD IT, continued with video hearings for efficient and effective hearings
- Conducted 3,782 individual inmate hearings
- Conducted 15 thorough hearings for inmates serving life sentences
- Processed 64 petitions for executive clemency
- Issued 2,302 certificates of parole, 1,297 certificates of parole discharge, and 4 EMD requests for early parole release
- Reviewed and approved 317 sanctions
- There were no medical or geriatric applicants for the year
- Continued involvement with individual victims and victim support organizations, providing service to nearly 200 victims and their families; enhanced cooperative efforts with state-wide victim advocates
- Participate with on going efforts for the state wide automated victim notification system and process
- Implementation of sex offender hearings; conducted 9 adversarial hearings with collaboration of Attorney General and Public Defender
- Heightened sex offender awareness through education and training; contributed to Sex Offender Management Board; Courts Corrections and Justice Committees continued the development of hearing policies and procedures in cooperation with the Office of the Attorney General, Public Defender, and Sentencing Commission
- Contributed to ongoing legislative and statutory review including sex offender legislation
- Continued training in cooperation with other local and national agencies with an emphasis on “best practices”
- Continued membership and participation in national professional organizations
- Improved standards for legal implementation of parole violation proceedings
- Contributed to the Intimate Partner Death Review Committee

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