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Fiscal Year 2021 STRATEGIC PLAN



STATE OF NEW MEXICO

AGENCY

**New Mexico
Corrections Department**

Leadership

A message from the Cabinet Secretary



I am honored to serve the great State of New Mexico under the vision and leadership of the Honorable Governor Michelle Lujan Grisham and I am dedicated to making the New Mexico Corrections Department among the best in the country. Last year NMCD began an internal restructure to shift focus towards transition planning and successful outcomes in community supervision. This approach emphasizes professionalism, respect, skill-building, creativity, flexibility and individualization.

This agency continues to forge ahead focusing on providing incarcerated persons with viable self-development services, educational opportunities and work skills. Transition planning throughout the agency is undergoing reform that integrates records management with community corrections and reentry with transition planning. As we move forward with implementation of these internal changes, I am confident that our efforts will improve the efficacy of the community reintegration process and ultimately, make a lasting impact on the safety and strength of New Mexico communities.

The courageous and resilient staff of the New Mexico Corrections Department have remained on the front lines as our world has navigated the countless unforeseen challenges impacting society in 2020. Facilities have continued to maintain safe institutional environments while implementing many creative solutions to continue providing vital programs and services for our inmate populations. Field staff have found creative ways to monitor people on community supervision. I am committed to continuing to guide this agency with compassion, flexibility and creativity and I am certain that our staff will continue to innovate to improve the lives of New Mexicans.

In gratitude,
Alisha Tafoya Lucero



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Mission, Vision and Values

OUR MISSION

Strengthen New Mexico Communities through effective community supervision, creating safe and professional institutional environments and providing those entrusted to our care with opportunities for positive personal growth and self-development

OUR VISION

A Stronger New Mexico

OUR VALUES

Respect, Integrity, Service, Encouragement



New Mexico Corrections Department Overview

About Us

The New Mexico Corrections Department (NMCD) is composed of 4 budgetary program areas; Inmate Management and Control (IMAC), Community Offender Management (COM), Corrections Industries (CI), and Program Support (PS). We are New Mexico’s third largest executive agency with more than 2,535 Full Time Employee positions including correctional and probation and parole officers, classification officers, records coordinators, behavioral health providers, educators, maintenance specialists, and many more. The NMCD represents just under 5% of the total general fund.

In service under IMAC the Adult Prisons Division (APD) operates 11 correctional institutions with a housing capacity of just under 8,000. NMCD’s daily average population in calendar year 2019 was 7,022. To date, calendar year 2020 indicates an approximate reduction of more than 500 in out population. Many factors impact prison population and causation has not been clearly determined. However, under COM the NMCD made a number of operational changes aimed at addressing individual needs and in collaboration with partner agencies, has focused on seeking safe alternatives to incarceration when ever appropriate. Within IMAC each facility provides case management, behavioral health, medical services, education and vocational opportunities.

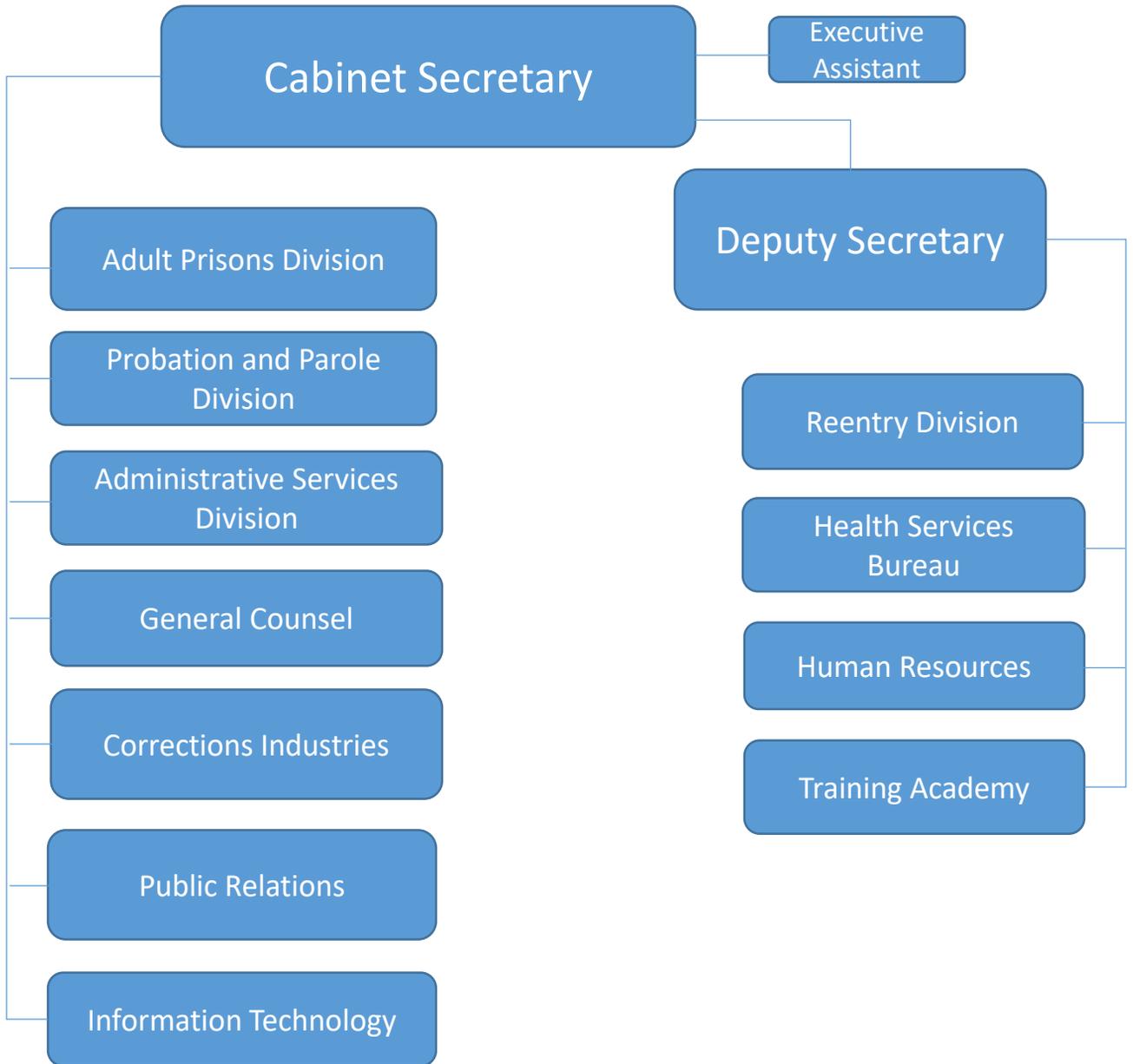
The Probation and Parole Division (PPD) is the primary focus of the COM and operates 5 regions made up of 46 district offices throughout New Mexico. These offices work to assist and supervise more than 16,000 people on probation and parole. A bold and innovative collaboration between IMAC and COM is underway in the recently developed Reentry Division (RD). The goal of this collaboration is to holistically approach every aspect of personal development, transition planning and successful outcomes for incarcerated persons and individuals on supervision.

The New Mexico Corrections Training Academy (NMTCA) provides instruction to corrections professionals at all levels including correctional officer and probation and parole officer academies and a variety of other training services within Programs Support. This area also includes budget management, information technology, victim and constituent services, public relations, general counsel and the Office of the Secretary. Finally, the Corrections Industries program has undergone internal restructuring and is expanding operations to more effectively serve incarcerated persons and clients.

Budget and FTE

Fiscal Year 2020	FTE	Budget (in thousands)
NM Corrections Department (Overall)	2,447	\$358,471.6
Program Support	159	\$ 13,516.7
Inmate Management and Control	1,869	\$294,772.4
Corrections Industries	42	\$ 10,977.9
Community Offender Management	377	\$ 39,204.6

Organizational Structure





Inmate Management and Control (P531)

Purpose of the Program

The purpose of the Inmate Management and Control program (IMAC) is to contribute to New Mexico communities by increasing public safety through operating safe and professional institutions and providing opportunities for offenders to succeed as contributing law-abiding citizens.

Program Users

Judiciary, Public, Media, Federal, State, and Local Law Enforcement Communities, Non-profit organizations, and government entities

Benefits to New Mexicans

- Carry out Judgement and Sentences issued by the judiciary
- Provide safe placement and basic care and services for incarcerated individuals
- Offer behavioral health services to those entrusted to our care
- Intelligence gathering, monitoring and sharing amongst law enforcement to reduce violence inside institutions and out
- Increased transparency with facility tour made available to school groups, law makers, those attending public meetings, and other members of the public
- Provide medical care for incarcerated individuals and assure that releasing offenders receive medications upon release
- Movement within facilities conducted with prudence and concern for the safety of the public, employees, and inmate populations
- Offer educational opportunities to help offenders succeed in communities

Inmate Management and Control (P531) continued

Program Goals and Objectives

- Assist offenders with pre-release planning to assure appropriate placement in communities post-release
- Offer educational opportunities to help offenders succeed in communities
- Provide medical care equal to care available in communities through diligence contract monitoring and accountability measures
- Maintain employee moral access to crisis intervention, stress debriefing, and health services
- Emphasize the serious impact substance abuse has on recidivism and take stringent steps to help offenders succeed in recovery
- Educational and vocation training services for incarcerated persons.
- Conduct complete records audits to assure release dates in accordance with statute
- Help offenders succeed by offering services to minimize post-release frustrations such as obtaining identification and completing applications for services
- Provide increased specialized treatment to sex offenders within our institutions
- Accurately report performance measure data and statutory compliance information
- Meet American Correctional Association standards
- Maintain compliance with all aspects of PREA
- Focusing on the needs of persons identified as having serious mental health needs to assure safe confinement and appropriate treatment
- Provide wide ranging religious services to all inmates

Strategic Actions

- Appropriately manage available bed space by separating classification and records functions
- Continue to work with the University of New Mexico Institute for Social Research to develop, validate and implement a scoring instrument to more accurately place inmates in facilities
- Align with Behavioral Health Collaborative members to determine cross over, leverage resources, team build, and strengthen services for justice involved populations
- Build dynamic capable confident leaders in all areas
- Restructure medical staffing infrastructure to increase care oversight and contract accountability
- Increase offender opportunities to build positive familial relationships with their families
- Unite education and recidivism reduction bureaus and reallocate staffing resources to ensure accurate data collection of program effectiveness
- Increase pre-release services to reduce post-release stressors to include assisting offenders with applications for assistance and obtaining valid identification documents
- Increase work opportunities and basic life skills training for offenders while incarcerated
- Maintain cooperative relationship with union leaders and staff representatives

Inmate Management and Control (P531)

Performance Measures

	Purpose/Measure	FY19 Actual	FY20 Actual	FY21 Budget	FY22 Request
* Outcome	Vacancy rate of correctional officers in public facilities	25%	31%	20%	20%
Outcome	Vacancy rate of correctional officers in private facilities	New	45.5%	20%	22%
Outcome	Percent of prisoners reincarcerated within thirty-six months due to new charges or pending charges	15%	12%	17%	17%
Outcome	Percent of standard healthcare requirements met by medical contract vendor	92%	87%	100%	98%
Outcome	Percent of sex offenders reincarcerated on a new sex offense conviction within thirty-six months of release on the previous sex offense conviction	18%	11%	15%	15%
* Outcome	Percent of release-eligible female inmates incarcerated past their scheduled release date	9.4%	7.65%	6%	6%
* Outcome	Percent of release-eligible male inmates still incarcerated past their scheduled release date	9.3%	6.4%	6%	6%
Outcome	Percent of sex offenders incarcerated receiving sex offender treatment	13%	9%	20%	20%
Outcome	Percent of inmates who have filled out a YES New Mexico application at time of release	99%	98%	99%	99%
* Outcome	Percent of prisoners reincarcerated within thirty-six months	54%	54%	45%	45%
Outcome	Percent of eligible inmates enrolled in educational, cognitive, vocational and college programs	76%	62%	68%	55%
Outcome	Percent of inmates treated for hepatitis C through project ECHO with undetectable viral loads 12 weeks post-treatment	95%	94%	95%	95%
Outcome	Percent of sex offenders that have completed sex offender treatment	NA	NA	30%	30%
Outcome	Percent of HIV positive inmates with undetectable viral loads	NA	96%	95%	95%
* Output	Number of inmate-on-inmate assaults with serious injury	25	8	15	15
* Output	Number of inmate-on-staff assaults with serious injury	3	2	0	0
Output	Percent of eligible inmates who earn a general educational development certificate	79%	74%	80%	80%
Output	Number of inmates who earn a high school equivalency credential	New	134	150	150

* - recommended for General Appropriation Act

Inmate Management and Control (P531)

Performance Measures Continued

	Purpose/Measure	FY18 Actual	FY19 Actual	FY20 Budget	FY21 Request
Explanatory	Percent turnover of correctional officers in public facilities	25%	25%	NA	NA
* Explanatory	Percent of participating inmates who have completed adult basic education	77%	74%	NA	NA
* Explanatory	Percent of residential drug abuse program graduates reincarcerated within thirty-six months of release	28%	21%	NA	NA
Explanatory	Percent of inmate grievances resolved informally	90%	86%	NA	NA
Explanatory	Percent of random monthly drug tests administered to at least ten percent of the inmate population that test positive for drug use	4%	2%	NA	NA
Explanatory	Number of escapes	0	0	NA	NA
Explanatory	Total number of inmates referred to evidence based programming	NA	NA	NA	NA
Explanatory	Percent of inmates referred to evidence based programming successfully completing an evidence based program	NA	NA	NA	NA
Outcome	36 month recidivism rate	NA	NA	NA	NA
Outcome	Percent of chronic care clients seen on a timely basis	95%	94%	95%	95%
Output	Number of escapes from a publicly run corrections department facility	NA	NA	NA	NA

* - recommended for General Appropriation Act



Community Offender Management (P534)

Purpose of the Program

The purpose of the Community Offender Management Program is to achieve public safety through reduced recidivism by providing cost effective alternatives to incarceration, post incarceration support services and intermediate sanctions. Emphasis is on high-risk/high-needs offenders to facilitate sustained behavioral change by providing evidence based programming, supervision, residential and nonresidential placement services to offenders on probation or parole in our communities, reducing the probability of criminal behaviors.

Program Users

Judiciary, Public, Media, Federal, State, and Local Law Enforcement Communities, Non-profit organizations, and government entities

Benefits to New Mexicans

- Conduct assessments utilizing evidence based tools to safely supervise offenders in our communities
- Aid public safety by providing intensive oversight of offenders with high risk to reoffend
- Emphasize successful family reintegration by offering a variety of services to female populations and family units affected by involvement in the justice system
- Provide needs based supervision levels in alignment with risk assessment and needs
- Maintain safer communities by partnering with other law enforcement agencies
- Provide additional services to offenders with high needs
- Educate employers on federal incentive programs to employee persons with felony convictions



Community Offender Management (P534) Continued

Program Goals and Objectives

- Provide case management and intervention
- Offer effective diversion programs and sentencing options to the judiciary and parole board
- Help offenders preparing to complete supervision by collaboratively developing behavioral health and life maintenance plans
- Provide wide ranging services to persons sentenced to probation and parole to include family counseling, substance abuse treatment, anger management, cognitive behavior therapy
- Spearhead the implantation of the co-occurring disorders counseling track for men.
- Assist justice involved individuals by maintaining open communications with providers, offenders, and supervising officers
- Offer post-release housing assistance to those returning to New Mexico communities
- Maintain staff moral by providing wellness opportunities

Strategic Actions

- Resource focus on high risk/high need population
- Establish procedures for employment assistance by helping offenders with applications and resumes, interview techniques, and access to employers
- Provide victim impact communication to offenders on supervision
- Foster a communication network with law enforcement partners to improve community safety
- Foster a communication network with law enforcement partners to improve community safety
- Increase recruitment efforts to add additional Officers to align manageable caseloads and effectively provide interaction and interventions for success
- Frontload supervision resources
- Increase supervision of offenders in their communities

Community Offender Management (P534)

Performance Measures

Performance Measures

	Purpose/Measure	FY18 Actual	FY19 Actual	FY20 Budget	FY21 Request
Outcome	Percent of prisoners reincarcerated within thirty-six months due to technical parole violations	15%	13.4%	14%	20%
* Outcome	Percent of contacts per month made with high-risk offenders in the community	98%	96%	97%	97%
Outcome	Vacancy rate of probation and parole officers	24%	25%	20%	20%
Output	Percent of absconders apprehended	33%	31%	30%	30%
* Output	Percent of male offenders who graduated from the men's recovery center and are reincarcerated within thirty-six months	27%	22%	23%	23%
* Output	Percent of female offenders who graduated from the women's recovery center and are reincarcerated within thirty-six months	19%	25%	19%	20%
* Quality	Average standard caseload per probation and parole officer	110	90	103	103
* Explanatory	Percent turnover of probation and parole officers	17%	26.9%	NA	NA
Explanatory	Number of offenders on the waiting list for intensive or high-risk supervision	0	0	NA	NA
Explanatory	Total number of offenders referred to evidence based programming	NA	NA	NA	NA
Explanatory	Percent of offenders referred to evidence based programming successfully completing an evidence based program	NA	NA	NA	NA
Output	Average community corrections program caseload per probation and parole officer	NA	NA	NA	NA

* - recommended for General Appropriation Act



Corrections Industries (P533)

Purpose of the Program

The purpose of the Corrections Industries Program is to provide inmates vocational training and work experience to prepare them for employment upon release. Its strategic objective is to promote new and profitable products and services that are affordable to customers; provide training and transferable skills for inmates; and reduce inmate idleness. The key measure of success is to reduce recidivism.

Program Users

Judiciary, Public, Media, Federal, State, and Local Law Enforcement Communities, Non-profit organizations, and government entities

Benefits to New Mexicans

- Preparing assigned offenders with work skills
- Low cost printing services to government and non-profit organizations
- A percentage of craft sales proceeds are designated for disbursement to the victims reparation fund
- Cost efficient furniture and wood crafts for sale to governments, non-profits and the general public
- Arts and crafts for purchase made available to the public twice annually

Program Goals and Objectives

- Encouraging creativity and self-esteem boosting by creating a venue for inmates to sell works of art to the public
- To offer work programs to teach incarcerated individuals viable skills
- Conduct tours of the “Old Main” to build revenue
- To engage in partnerships with small businesses and government entities to increase revenue to for reinvestment to inmate activities
- Continue to engage with the film industry to increase revenue and enhance
- Maintain positive contractual relationships

Corrections Industries (P533)

Continued

Strategic Actions

- To incorporate vocational training courses with work programs to ensure that inmates are provided with proper training, hands on experience, and certification in various trades
- Work with local businesses and community leaders to increase presence in communities and grow enterprise functions
- Help facilities save money on basic needs purchasing by leveraging bulk purchase and resale options
- Significantly increase the number of inmates participating in Corrections Industries Programs
- Increase community awareness of how corrections industries can work with local businesses and governments while helping inmates gain vocational training and work skills
- Expansions programming in the areas of horticulture, manufacturing and automotive
- Partner with local colleges and universities to provide diverse options for inmate learning opportunities and business viability
- Improve printing shop operations to provide more efficient, cost effective, high quality products to governments and non-profit organizations
- Research, plan and implement low cost skill-building opportunities for inmates with potential for revenue growth
- Establish internet presence and increase ability to increase revenue by engaging in on-line sales

Performance Measures

	Purpose/Measure	FY18 Actual	FY19 Actual	FY20 Budget	FY21 Request
* Output	Percent of inmates receiving vocational or educational training assigned to corrections industries	81%	75%	50%	50%
Output	Percent of eligible inmates employees by corrections industries	17%	NA	NA	NA

* - recommended for General Appropriation Act



Program Support (P530)

Purpose of the Program

The purpose of program support is to provide quality administrative support, direction and oversight to the department's operating units to ensure a clean audit, effective budget and personnel management, cost-effective management information system services, and cost-effective and targeted training.

Program Users

Judiciary, Public, Media, Federal, State, and Local Law Enforcement Communities, Non-profit organizations, and government entities

Benefits to New Mexicans

- Provide direct services to crime victims and assure compliance with on-time victim notifications
- Timely responses to the family members of our justice involved populations
- Keep the public informed on facility status and community engagement
- Assure responsible fiscal administration of appropriations
- Employment offerings to community members with job fairs and recruitment events
- Maintain compliance with Inspection of Public Records requests
- Work with union leadership to assure safe facilities and field equipment



Program Support (P530) Continued

Program Goals and Objectives

- Provide NMCD’s cadets with training to perform at the highest standards of professionalism
- Assure procurement procedures are completed in accordance with statute
- Working to increase the agency’s ability to provide accurate data to requesting bodies with the ongoing development of the OMNI computer program
- Maintain accreditation with the American Correctional Association in all areas of administration
- Provide accurate and thorough human resource services for employees
- Operate legal office addressing public information needs, employee relations, policy review, and EEOC compliance
- Provide secure networks for database systems and agency data
- Maintain video surveillance equipment to ensure safety in institutions
- Draft and monitor contracts to ensure that service needs are being met in accordance with fiscal statuses
- Maintain open communications with lawmakers and community organizations

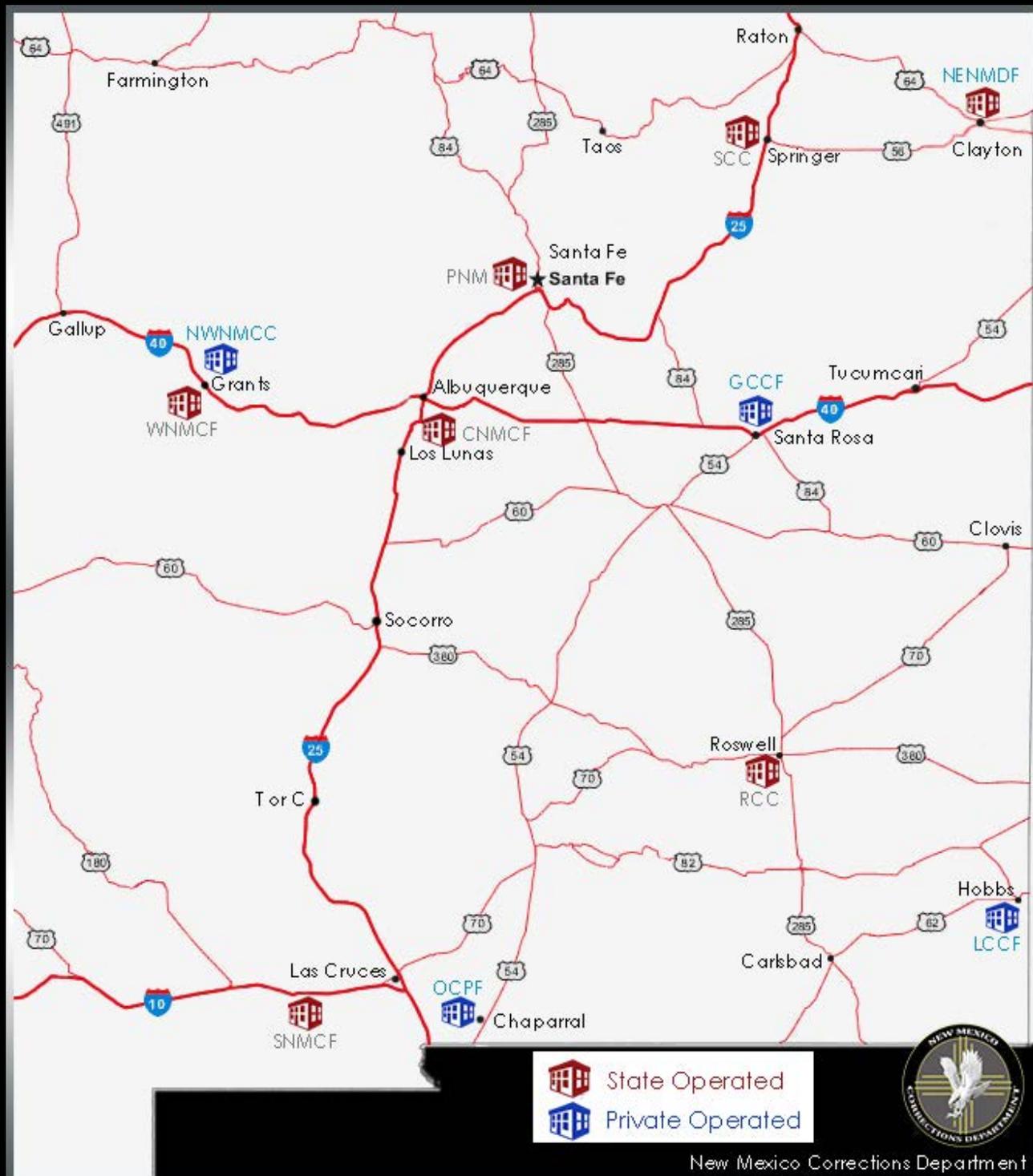
Strategic Actions

- Modify training curriculum to accurately capture employment needs in facilities and on the field
- Increase recruitment by conducting Training Academy screenings at locations throughout the State
- Hold satellite academies in high needs locations
- Expand course offerings to emphasize de-escalation techniques, officer safety, and staff wellness

Performance Measures

			FY18 Actual	FY19 Actual	FY20 Budget	FY21 Request
	Quality	Purpose/Measure Percent of audit findings resolved from prior year	75%	50%	75%	75%
	Explanatory	Graduation rate of correctional officer cadets from the corrections department training academy	66%	80%	NA	NA
	Explanatory	Percent of employee union grievances resolved prior to arbitration	100%	100%	NA	NA

Inmate Management and Control Facility Locations



APPENDIX

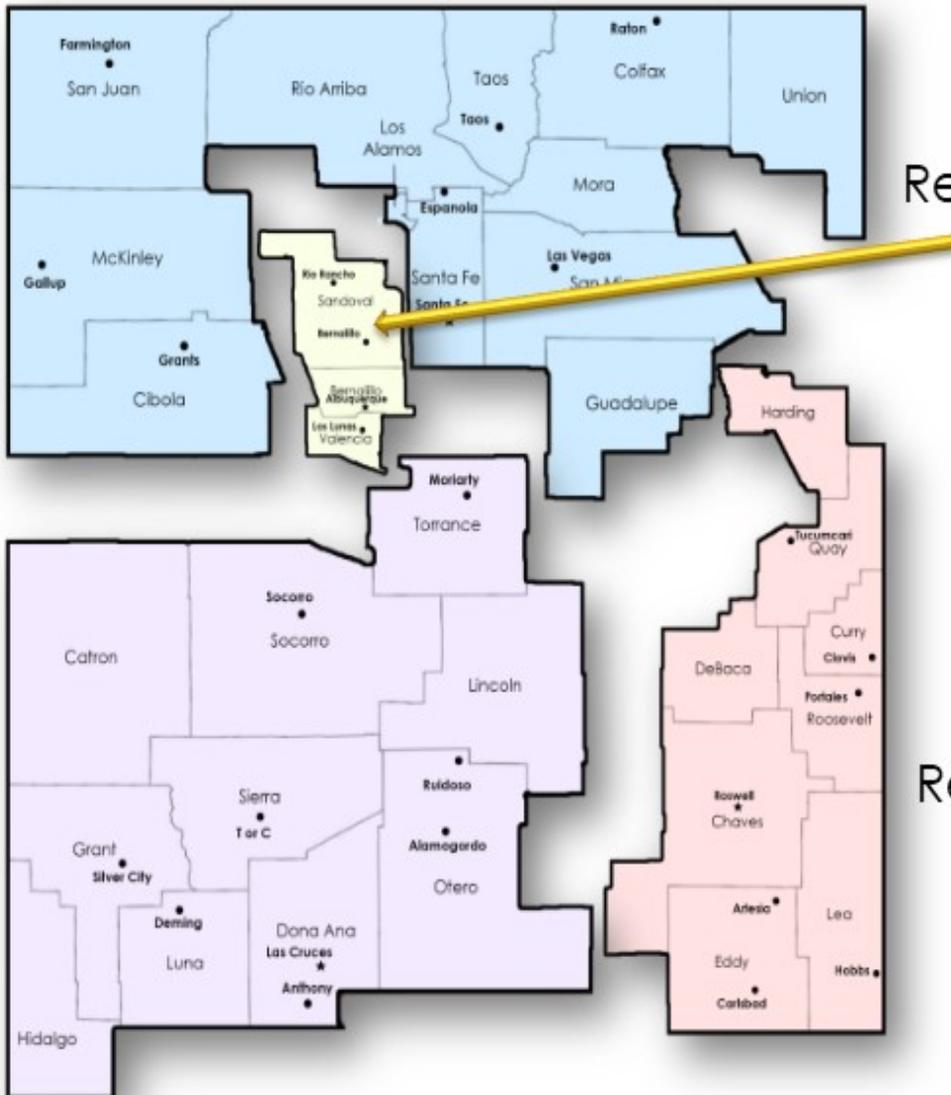
Inmate Management and Control and Corrections Industries Facility Programming continued

	CNMCF	PNM	SNMCF	WNMCF	LCCF	OCCF	GCCF	NENMDF	NWNMDF	RCC	SCC
AA & NA Groups	X	X	X	X					X		
7 Habits of Success		X								X	
Adult Basic Education & GED	X	X	X	X	X	X	X	X	X	X	X
Alternatives to Violence		X		X							
Anger Management	X	X		X	X	X		X	X		
Automotive	X										
Barbering							X				
Braille					X						
Building a Better You				X							
Building Trades					X			X			
Celebrate Recovery 12-Step		X									
C-Tech	X	X				X					X
Charting a New Course						X				X	X
College Classes	X	X	X	X	X	X	X	X	X	X	X
Computer Literacy		X	X		X	X	X	X		X	
Creative Writing			X								
Crochet & Sewing			X			X					X
DWI treatment	X				X		X	X	X		
Fathers as Readers		X					X	X			

Probation and Parole Region Breakdown and Office locations

Region I

Region II



Region III

Region IV



APPENDIX

Community Corrections Contracted Behavioral Health and Transitional Living Service Providers

CONTRACTED COUNSELING SERVICE - A New Awakening: Provides Anger Management, Domestic Violence, Gang Intervention, Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Bernalillo County (Albuquerque and surrounding areas).
CONTRACTED COUNSELING SERVICE - Albuquerque Behavioral Health: Provides Substance Abuse treatment and counseling to probation/parole populations in Bernalillo County (Albuquerque and surrounding areas).
CONTRACTED COUNSELING SERVICE - BHS dba NM Solutions: Provides Anger Management, Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Bernalillo County (Albuquerque and surrounding areas).
CONTRACTED COUNSELING SERVICE - Canyon Light: Provides Anger Management, Domestic Violence, Substance Abuse and Sex Offender treatment and counseling to probation/parole populations in Otero County (Alamogordo and surrounding areas).
CONTRACTED COUNSELING SERVICE - Cottonwood Clinical: Provides Substance Abuse and Mental Health treatment and counseling to probation/parole populations in San Juan County (Farmington and surrounding areas).
CONTRACTED HOUSING SERVICE - Crossroads: Provides gender specific transitional housing to probation/parole populations throughout the State of New Mexico. The program residences are located in Albuquerque and Los Lunas, NM.

CONTRACTED FINANCIAL SERVICE - Eagles Unlimited: Provides financial assistance for rent, utility payments, bus passes, clothing and food for the probation/parole populations throughout the State of New Mexico.
CONTRACTED COUNSELING/HOUSING SERVICE - Recovery Academies through GEO Reentry Services: Provides inpatient Substance Abuse and dual diagnosis counseling, treatment and housing to probation/parole populations throughout the State of New Mexico. This program provides services to pregnant women & women with children. The men’s program is located in Los Lunas. The women's program is located in Albuquerque, NM.
CONTRACTED COUNSELING SERVICE - Human Resources Development Association: Provides Anger Management, Domestic Violence, Gang Intervention, Substance Abuse, Mental Health and Sex Offender treatment and counseling to probation/parole populations in Colfax, Taos and Rio Arriba Counties (Española, Taos, Raton and surrounding areas).
CONTRACTED COUNSELING/HOUSING SERVICE - Interfaith Leap Sangre De Cristo: Provides gender specific transitional housing to probation/parole populations throughout the State of New Mexico. The program residence is located in Pena Blanca, NM.
CONTRACTED COUNSELING SERVICE - JCH dba Golden Services: Provides Anger Management, Domestic Violence, Gang Intervention, Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Eddy County (Carlsbad and surrounding areas).



APPENDIX

Community Corrections

Contracted Behavioral Health and Transitional Living Service Providers Continued

CONTRACTED COUNSELING SERVICE - Journey's Counseling Services: Provides Sex Offender treatment and counseling to probation/parole populations in Bernalillo, Sandoval Valencia and Santa Fe Counties (Albuquerque, Bernalillo, Los Lunas, Santa Fe and surrounding areas).

CONTRACTED COUNSELING SERVICE - La Clinica De Familia: Provides Anger Management, Domestic Violence, Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Dona Ana County (Las Cruces and surrounding areas).

CONTRACTED HOUSING SERVICE - La Pasada: Provides Sex Offender transitional living services to probation/parole populations throughout the State of New Mexico. The program residence is located in Albuquerque, NM.

CONTRACTED COUNSELING SERVICE - Presbyterian Medical Services: Provides Substance Abuse and Mental Health treatment and counseling to probation/parole populations in McKinley and Socorro Counties (Gallup, Socorro and surrounding areas).

CONTRACTED COUNSELING/HOUSING SERVICE - St Martin's Hospitality Center Hopeworks: Provides Substance Abuse, Mental Health treatment and counseling along with housing to probation/parole populations throughout the State of New Mexico. The program residence is located in Albuquerque, NM.

CONTRACTED COUNSELING SERVICE - The Life Link: Provides Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Santa Fe County (Santa Fe and surrounding areas).

CONTRACTED HOUSING SERVICE - Transition for Living: Provides transitional living services to probation/parole populations throughout the State of New Mexico. The program residence is located in Albuquerque, NM.

CONTRACTED COUNSELING SERVICE - Valle Del Sol: Provides Anger Management, Domestic Violence, Lifeskills, Substance Abuse and Mental Health treatment and counseling to probation/parole populations in Valencia and Sandoval Counties (Los Lunas and Bernalillo, NM).

CONTRACTED COUNSELING SERVICE - Viibe: Provides Anger Management, Domestic Violence, Lifeskills, Substance Abuse and Sex Offender treatment and counseling to probation/parole populations in Dona Ana and Otero Counties (Las Cruces, Deming and surrounding areas).

NMCD PROGRAM - Drug Court: Provides intensive Substance Abuse treatment and counseling to probation/parole populations in partnership with the Second Judicial District Court Bernalillo County.



APPENDIX

Community Corrections Community Partnerships

VETERAN SERVICES – Veteran’s Administration: Provides Substance Abuse and Mental Health treatment and counseling along with residential housing for probation/parole veterans statewide.
VETERAN SERVICES – NM Veterans Integration Center: Provides case management and sober living for probation/parole veterans statewide. Program is located in Albuquerque, NM.
VETERAN SERVICES – House of Friends: Provides sober living for probation/parole veterans statewide. Program is located in Albuquerque, NM.
EDUCATION – Central NM Community College: Provides educational opportunities to the probation/parole populations in Bernalillo County (Albuquerque and surrounding areas).
EDUCATION – University of New Mexico: Provides educational opportunities to the probation/parole populations throughout the state of New Mexico.
EDUCATION – Gordon Bernell Charter School: Provides educational opportunities to the probation/parole populations on site at the Recovery Academy campuses and in the community in Bernalillo County (Albuquerque and surrounding areas).
SUBSTANCE ABUSE – Four Winds: Provides Substance Abuse treatment as well as housing to probation/parole populations throughout the State of New Mexico. The program is located in Rio Rancho, NM and a new campus will be opening in Espanola, NM.

SUBSTANCE ABUSE – First Nations: Provides Substance Abuse treatment and services to probation/parole populations throughout the State of New Mexico. The program is located in Albuquerque, NM.
SUBSTANCE ABUSE – Steelbridge: Provides Substance Abuse treatment as well as housing to probation/parole populations throughout the State of New Mexico. The program is located in Albuquerque, NM.
SUBSTANCE ABUSE – Hoy Recovery: Provides Substance Abuse treatment as well as housing to probation/parole populations throughout the State of New Mexico. The program is located in Velarde, NM.
SUBSTANCE ABUSE – Delancy Street: Provides Substance Abuse treatment as well as housing to probation/parole populations throughout the State of New Mexico. The program is located in Ohkay Owingeh, NM.
MENTAL HEALTH SERVICES – Haven Behavioral Hospital: Provides Mental Health treatment to offender’s in crisis and offers services to probation/parole populations in Bernalillo County (Albuquerque and surrounding areas).
MENTAL HEALTH SERVICES - University of New Mexico: Provides Mental Health treatment to offender’s in crisis and offers services to probation/parole populations statewide.